

175 East Delaware Place

HOMEOWNERS ASSOCIATION

175 EAST DELAWARE PLACE - CHICAGO, ILLINOIS 60611

TEL 312-944-0200 FAX 312-266-3694

November 23, 2015

Dear Fellow Owners and Residents,

The recent fire has caused much conversation among the Board and residents. Our management, maintenance and door staffs continue to take on the tasks of restoring our home to pre-fire condition while servicing our ongoing daily needs. Thankfully, no residents were hurt in the fire and we understand the police officer who was injured remains in hospital care. The Chicago Fire Department acted quickly and extinguished the fire before any additional property was affected. Jennie and Dean met with the Fire Chief today who commended all involved for the team effort. In turn they were thanked for their brave efforts.

The lack of hallway communication during the fire from our installed system is concerning. Today we have confirmed that the system has been tested and is currently functioning properly. We are working with the equipment manufacturer to understand why the Fire Department could not communicate with us when it was necessary to do so. We intend to obtain a clear understanding of what occurred so that it never happens again. The lack of Fire Department announcements created undue frustration and confusion for many. The Fire Chief shared this concern today and encouraged us to remind everyone to call 911 during an emergency, not the Doorman or the Receiving Room.

Many of you have approached me and other Board members, stating how happy you have been with our on-site staff and the extraordinary support from Sudler Property Management's executive team. Sudler has been extraordinary in responding to this emergency. Their emergency executive team was almost instantly on site and has worked around the clock for each of us. Their support and direction has made all the difference during this event. Everyone continues to give 100%. The use of Sudler's Resident Notify System has provided information to us in the format we individually selected when we signed up for our notifications (email, text or voice mail). If you did not respond to the past sign up requests please contact the on-site office. Our management team shares our expectation of timely and accurate information.

As many of you may have read in various media reports and from the news, the Chicago Fire Department is reporting the cause of the fire to be attributed to candles. I urge everyone to keep common sense safety in mind at all times. Also please be reminded that fresh holiday trees are prohibited in the building.

I am currently establishing a Safety and Security Committee. This group will review policies and procedures and help ensure that we keep our focus on safety.

Management's clean up and communication efforts will continue. The 50th floor remains closed to everyone but the residents on that floor and the insurance adjusters. Management is working to have this floor in as best working order as we can as quickly as we can.

Your Board remains committed to helping to ensure everyone's safety and peaceful enjoyment of the property. My wish is for a happy Thanksgiving holiday for each of you.

Sincerely,



John Wilhelm
Board President