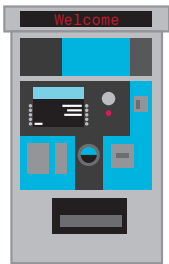


Ventra App Overview



The new Ventra app will offer a wide range of functionality for users, including account management, loading of transit value/passes and integrated mobile ticketing on Metra. It'll also offer account notifications and transit information (including arrival info, trip planning and alerts), too.

Later, riders can leave their cards at home and touch-to-pay with Ventra on buses and on the 'L' directly with the app and a compatible mobile device.

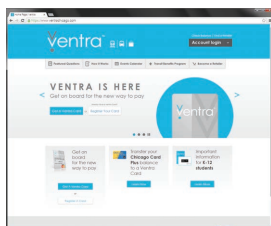


Ventra Vending Machines

Ventra Vending Machines let you:

- **Get a Ventra Card***
- **Get a disposable ticket**
- **Load transit value*** (for regular fares & transfers)
- **Load passes***
- **Check transit balance**

*You can also perform these functions at more than 1,300 Ventra retailers

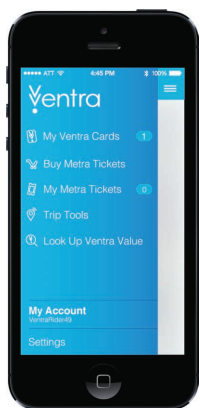


ventrachicago.com

The mobile-friendly Ventra website lets you see your transit value or pass balance from anywhere.

If you register your card on the site, you also can:

- **Set up transit value autoload**
- **Set up pass autoload**
- **See detailed account/purchase history**
- **Have your balance protected** (in case of lost or theft)



Ventra Mobile App

The Ventra app will offer the same key features the website does, plus:

- **Check balance and manage your account with a made-for-smartphones app experience**—get to the info and features you need more quickly, plus a faster and slicker interface that only an app can offer
- **Account notifications directly to your device** (low balance, pass expired, etc.)
- **Metra mobile ticketing**—buy and use mobile tickets on Metra service (you can buy Metra mobile tickets with a credit card or pay out of your registered Ventra account's transit value)
- **Transit information** including service alerts, arrival/departure info (including popular Bus and Train Tracker info), plan a trip*
- **Pay directly with your phone on CTA and Pace**—use transit value or passes by touching your phone to board buses and enter 'L' stations (with compatible devices)*

*Certain features, like advanced trip planning and touch-to-pay, which take longer to develop and thoroughly test, will be released in later phases.

Ventra App: Quick feature comparison chart

	Vending Machines Ventra Vending Machines are located in every CTA station.	Ventra Website You can manage your account online from desktop and mobile web browsers.	Retailers More than 1,300 retailers can load Ventra transit value and passes right over the counter.	Ventra App The new app builds on all of the features of the Ventra system and adds several new ones!
Load value	✓	✓	✓	✓
Load passes	✓	✓	✓	✓
Set up autoloading	✗	✓	✗	✓
See transit value balance	✓	✓	✓	✓
See pass list	✓	✓	✓	✓
See transit history	✗	✓	✗	✓
Manage account anywhere	✗	✓	✗	✓
Buy limited-use CTA tickets	✓	✗	✗	+
Buy Metra mobile tickets	✗	/	✗	✓
Pay on board CTA & Pace	n/a	n/a	n/a	+
Get Ventra account notifications	✗	/	✗	✓
Get transit service notifications	✗	✗	✗	+
Get transit arrival/departure info	✗	✗	✗	+
Plan a transit trip	✗	✗	✗	+

Legend

- ✓ Available
- / Website feature that becomes available in conjunction with app
- ⊕ Planned functionality (later phase)
- ✗ Not available