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Providing safe and secure shelter is the primary reason why STAND!'s emergency housing exists. Survivors who come to our shelter escaping domestic violence need to feel welcomed, supported, and safe with us. **That is our purpose.** Similarly, we take our responsibility to keep our staff safe just as seriously. Oftentimes our clients are facing life and death situations, and our front line staff members need to be safe in order to serve them.

Key elements we utilize to monitor, address and maintain safety for residents and staff members include:

- Staffing patterns and responses
- Staff training and accountability
- Enforcement of shelter guidelines and safety rules
- Screening criteria and intake process for residents
- Facilities and grounds
- Partnerships with law enforcement agencies.

Having an environment where residents and staff feel safe is central to our work of helping people rebuild lives and we take complaints – whether from staff or from clients – very seriously. We have investigated and are addressing the concerns our participants and staff have brought forward.

STAND!'s Contributions and Accomplishments:

- We are guided by our values of integrity, passion, compassion, safety, accountability, innovation and collaboration.
- STAND! sheltered nearly 200 women and children last year and provided counseling, support groups, and parenting classes to hundreds more.
- Last year, 1,650 youth and adults attended a STAND! presentation about violence prevention.
- Last year, 550 people who used violence in relationships were held accountable and participated in our behavior change classes.
- More than 90 dedicated and passionate staff members are committed to ending family violence. The families and individuals behind our work inspire us to be the best organization we can be.
- In addition to providing a complete spectrum of prevention, intervention, and treatment programs, we also enlist the efforts of local residents, partners, and institutions, all of

whom are striving with us to stop domestic violence, child abuse, and other forms of family violence.

- STAND! is an active member in Contra Costa County's Zero Tolerance for Domestic Violence Initiative, the California Partnership to End Domestic Violence, the Contra Costa Human Services Alliance, and the Bay Area Domestic Violence Shelter Collaborative.
- Employees who are successful at STAND! are good team players, resourceful, dependable, ethical and resilient. They are also able to communicate effectively and demonstrate initiative, good judgment, flexibility and, overall, passion for helping others.
- STAND!'s toll-free, 24-hour crisis line helps callers from across Contra Costa County and beyond to connect with resources for finding safety.
- Last year, STAND! served nearly 10,000 women, men and children, helping them find healing, end destructive behavior and build safe and strong relationships.

STAND! For Families Free of Violence is a non-profit organization that provides a wide range of services that help victims and their families break the cycle of family violence. Our mission is to break the multi-generational cycle of family violence, promote safe and strong relationships, and rebuild lives. STAND!'s programs include the integration of the best available therapy research with the best available clinical expertise in the context of client needs and well-being. For more information, visit <http://www.standffov.org/stayinformed/statistics.html>.

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