



October 3, 2015

Name of Parent

Address

City, State Zip

RE: Important Information About Your Child's/Children's Vaccination(s)

Dear _____,

We are writing to provide you with important information regarding the need to **revaccinate your child** so that we can ensure adequate immunization.

We recently discovered temperature variances below the range recommended for refrigerator vaccine storage at our **San Mateo office**. Vaccines are fragile and must be stored at a specific temperature range recommended by the manufacturer. Vaccines refrigerated below the recommended temperature range may lose some effectiveness. Although receiving a vaccine refrigerated below the required temperature range **will not cause harm**, we are concerned that your child/children may not be fully protected from infection by a vaccine preventable disease. Infectious disease experts recommend repeating immunizations that may have reduced effectiveness.

Upon detecting the issue with vaccine refrigeration, we immediately initiated an investigation, which just concluded. Based upon our review, temperature variances below the manufacturer's recommended range may have occurred as early as January 14, 2015. We have determined that your child/children received vaccinations during the affected period (January 14, 2015 to September 21, 2015, at 12n) and are thus recommending that your child be revaccinated to ensure that they are adequately immunized.

Please call our **San Mateo office** at **(650) 342-4145** at your convenience to schedule an appointment for your child/children to be revaccinated. We will provide the recommended revaccination(s) **free of charge and will not bill your insurance.**

We recognize that you may have additional questions. Our advice nurse will answer clinical questions **Monday through Friday between the hours of 8:30 a.m. to 5:00 p.m., and 8:30 a.m. to 12:00 p.m. on Saturday**. We are also enclosing an information sheet (FAQs) to help you navigate through this process.

Stanford Children's Health | Peninsula Pediatric Medical Group takes pride in serving its patients and is committed to their health and safety. Please accept our apology and know we are doing everything we can to ensure your child/children are revaccinated. We are dedicated to making sure this doesn't happen again and have implemented additional and improved safeguards to ensure that vaccine refrigerators maintain temperatures according to vaccine manufacturer requirements.

Sincerely,

Andrew Smith, MD

Mark Showen, MD

Rick Vance

Medical Director
Stanford Children's Health

Lead Physician
Peninsula Pediatrics

Chief Operating Officer
Stanford Children's Health