



Sunoco, Inc.
1735 Market Street
Philadelphia, Pa. 19103-7583

For Release on Request

Contact: Thomas Golembeski, 215-977-6298

PHILADELPHIA, January 29, 2008 – Sunoco Home Comfort Services has received and resolved eight (8) complaints regarding home heating oil shipped from two (2) of its terminals and delivered to 163 retail customers, 37 distributor customers and one wholesale customer on January 26, 2009. These complaints have focused on an unpleasant odor emanating from the product. Upon learning of the issue, Sunoco immediately ceased all deliveries, stopped dispensing the identified product from its terminals, and notified its distributors and wholesale customers. We have since contacted all of our retail customers to report the problem. In addition, Sunoco is working with its distributors to assist in communicating with their customers and resolving any issues.

Product testing has indicated that the identified batch of heating oil contained very small amounts of sulfide compounds. While the cause of the contamination is under investigation, it is believed that the compounds did not get removed from the affected heating oil during processing at Sunoco's refinery in Philadelphia due to an equipment malfunction during a unit start up. The equipment issue leading to the contamination has since been resolved.

Based on an assessment of the compounds causing the unpleasant odor, there is no health risk associated with exposure to these compounds under normal conditions associated with consumer use of heating oil. Any odors resulting from home delivery of heating oil should dissipate over time, particularly if the home is ventilated. Customers who experience odors from the fuel are encouraged to ventilate the area where their home heating oil tank is located by opening windows and doors. This measure has proved effective in eliminating the odor.

If odors persist, customers should contact a Sunoco representative at 1-866-743-2362 to report the problem. Sunoco apologizes for any inconvenience this has caused affected customers and will work with customers to resolve this issue, including recovery of the identified product and providing a fresh supply of heating oil.

Sunoco, Inc., headquartered in Philadelphia, PA, is a leading manufacturer and marketer of petroleum and petrochemical products. With 910,000 barrels per day of refining capacity, nearly 4,700 retail sites selling gasoline and convenience items, approximately 6,000 miles of crude oil and refined product owned and operated

pipelines and 43 product terminals, Sunoco is one of the largest independent refiner-marketers in the United States. Sunoco is a significant manufacturer of petrochemicals with annual sales of approximately five billion pounds, largely chemical intermediates used to make fibers, plastics, film and resins. Using a unique, patented technology, Sunoco's cokemaking facilities in the United States have the capacity to manufacture over 2.5 million tons annually of high-quality metallurgical-grade coke for use in the steel industry. Sunoco also is the operator of, and has an equity interest in, a 1.7 million tons-per-year cokemaking facility in Vitoria, Brazil.

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