

8. How did you get to this CTA rail station today?  
(PLEASE X ONLY ONE RESPONSE.)

- Walked all of the way.....
- Drove alone and parked.....
- Got dropped off.....
- Carpooled.....
- Transferred from another CTA train.....
- Which line? \_\_\_\_\_
- Took a Pace bus (Route # \_\_\_\_\_)
- Took a CTA bus (Route # \_\_\_\_\_)
- Took a Metra train.....
- Took a private shuttle bus/van.....
- Took a taxi.....
- Bicycled.....
- Other (PLEASE SPECIFY) \_\_\_\_\_

9. If you DROVE ALONE AND PARKED or DROVE A CARPOOL VEHICLE today, where did you park?

- In a CTA lot or garage.....
- In a privately operated lot or garage.....
- On the street.....
- Does not apply (Skip to Qu. 12).....

10. What type of parking fee did you pay?

- Daily fee.....
- Monthly fee.....
- Meter/hourly fee.....
- None; did not pay a parking fee (Skip to Qu. 12).....
- Other (PLEASE SPECIFY) \_\_\_\_\_

11. How much did you pay for the parking fee in Qu. 10?  
\$ \_\_\_\_\_ (Specify Amount)

12. If you RODE A BICYCLE AND PARKED today, where did you park the bicycle?

- An indoor rack.....
- A sheltered rack.....
- An outdoor rack.....
- Sign pole.....
- Other.....
- Did not ride bike.....

13. At which CTA rail station did you receive this survey?  
\_\_\_\_\_

14. How easy do you think it is to access this CTA rail station...?

- |                 |                          |                          |                          |                          |                          |
|-----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                 | Very Easy                | Somewhat Easy            | Neutral                  | Not Very Easy            | Not At All Easy          |
|                 | 5                        | 4                        | 3                        | 2                        | 1                        |
| By car.....     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bike.....    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By walking..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bus.....     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

15. At this station, how easy do you think it is to...?

- |                  |                          |                          |                          |                          |                          |
|------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                  | Very Easy                | Somewhat Easy            | Neutral                  | Not Very Easy            | Not At All Easy          |
|                  | 5                        | 4                        | 3                        | 2                        | 1                        |
| Park a car.....  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Park a bike..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

16. Which CTA rail line will you board after receiving this survey?

- Blue.....
- Brown.....
- Green.....
- Orange.....
- Pink.....
- Purple.....
- Red.....
- Yellow.....

17. Will you transfer to another CTA rail line?  
Yes.....  No (Skip to Qu. 19).....

18. Which CTA rail line will you transfer to?

- Blue.....
- Brown.....
- Green.....
- Orange.....
- Pink.....
- Purple.....
- Red.....
- Yellow.....

19. At the end of this one-way trip, from which CTA rail station will you exit the rail system?  
Station: \_\_\_\_\_

20. How will you complete your trip upon exiting the CTA rail station identified in Qu. 19?  
(PLEASE X ONLY ONE RESPONSE.)

- Walk all of the way.....
- Drive alone and park.....
- Get picked up.....
- Carpool.....
- Take a Pace bus (Route # \_\_\_\_\_)
- Take a CTA bus (Route # \_\_\_\_\_)
- Take a Metra train.....
- Take a private shuttle bus/van.....
- Take a taxi.....
- Bicycle.....
- Other (PLEASE SPECIFY) \_\_\_\_\_

21. Where will your current, one-way trip end?

- Your home.....
- Work.....
- Business related to work.....
- Social/Recreation.....
- School.....
- Shopping.....
- Medical/Dental.....
- Airport.....
- Other.....

22. How many total buses and/or trains are you using for this one-way trip?

- 1 (no transfers).....
- 2.....
- 3.....
- 4 or more.....

23. How often do you typically ride the CTA?

- Once a week or more often.....
- Multiple times a month but less than once a week.....
- Once a month.....
- Several times a year but less than once a month.....
- Varies.....

24. How long have you been regularly riding the CTA? (that is riding a CTA bus/train at least once a month or more often?) If you are not a regular CTA rider, "X" here.

- 1 year or less.....
- 2-3 years.....
- 4-5 years.....
- 6-10 years.....
- 11-20 years.....
- More than 20 years.....

25. How many motor vehicles (car, van, truck, or other) are owned or leased by people in your household?

- 0.....
- 1.....
- 2.....
- 3 or more.....

26. Are you: Male  Female

27. Are you:

- American-Indian.....
- Black/African American.....
- Hispanic/Latino.....
- Asian.....
- White.....
- Other.....

28. What is your age? \_\_\_\_\_ (IN WHOLE NUMBERS)

29. Please indicate the number of employed person(s) in your household.

- 0.....
- 1.....
- 2.....
- 3.....
- 4.....
- 5 or more.....

30. What is your zip code at home?  
[ ][ ][ ][ ][ ][ ]

31. What was your household's total 2011 income before taxes?

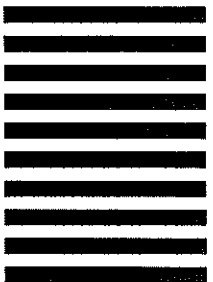
- Less than \$15,000.....
- \$15,000 to \$24,999.....
- \$25,000 to \$34,999.....
- \$35,000 to \$49,999.....
- \$50,000 to \$74,999.....
- \$75,000 to \$99,999.....
- \$100,000 to \$149,999.....
- \$150,000 to \$199,999.....
- \$200,000 or more.....

Please be sure to return to survey distributors or return by mail (No postage required.)

DO NOT STAPLE

Thank you for completing the 2012 CDOT/CTA Survey.

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO.125 LIVONIA MI

POSTAGE WILL BE PAID BY ADDRESSEE

CDOT/CTA  
C/O SYNOVATE  
PO BOX 510990  
LIVONIA MI 48151-9920



1010 106391



CDOT/CTA MAIL PERMIT NO. 125 LIVONIA MI 48151-9920



Please take a few minutes to fill out this CDOT/CTA questionnaire. If you have filled out this questionnaire on a previous trip, **please complete it again.** All additional information is of great value to us.

Please tell us about the trip you were making when you got this survey. A "trip" means **one-way** travel from one place to another (e.g. home to work) NOT a round trip (e.g. home to work to home.) **Thank you for your cooperation and for riding CTA**

1. What time did you receive this survey?

- |                       |  |
|-----------------------|--|
| <b>MORNING/NOON</b>   | <b>AFTERNOON</b>                               |
| 6:00am to 6:59am..... | <input type="checkbox"/> 1:00pm to 1:59pm..... |
| 7:00am to 7:59am..... | <input type="checkbox"/> 2:00pm to 2:59pm..... |
| 8:00am to 8:59am..... | <input type="checkbox"/> 3:00pm to 3:59pm..... |
| 9:00am to 9:59am..... | <input type="checkbox"/> 4:00pm to 4:59pm..... |
| 10:00am to 10:59am..  | <input type="checkbox"/> 5:00pm to 5:59pm..... |
| 11:00am to 11:59am..  | <input type="checkbox"/> 6:00pm to 6:59pm..... |
| 12:00pm to 12:59pm..  | <input type="checkbox"/> 7:00pm to 7:59pm..... |

2. Which direction are you currently traveling?

- Towards downtown Chicago.....
- Away from downtown Chicago.....

3. Where did your current, **one-way** trip begin?

- Your home.....  Shopping.....
- Work.....  Medical/Dental..
- Business related to work.  Airport.....
- Social/Recreation.....  Other.....
- School.....

4. Near which major intersection did you begin this trip?

Street 1 \_\_\_\_\_

and Street 2 \_\_\_\_\_

5. From your point of origin (Question 3), how long did it take you to access the CTA rail station where you received this survey?

- Less than 5 minutes  20-29 minutes.....
- 5-9 minutes.....  30-44 minutes.....
- 10-14 minutes.....  45 minutes to 1 hour
- 15-19 minutes.....  More than 1 hour.....

6. From your point of origin (Question 3), how far did you travel to access the CTA rail station where you received this survey?

- 2 blocks or less.....
- 3 to 4 blocks.....
- ½ mile to less than 1 mile.....
- 1 mile to less than 2 miles.....
- 2 miles to less than 5 miles.....
- 5 miles or more.....

7. In the **past 4 weeks**, how many different ways did you travel to this CTA rail station? (PLEASE X ALL THAT APPLY.)

- Walked all of the way.....
- Drove alone and parked.....
- Got dropped off.....
- Carpooled.....
- Took a CTA train.....
- Took a Pace bus.....
- Took a CTA bus.....
- Took a Metra train.....
- Took a private shuttle bus/van.....
- Took a taxi.....
- Bicycled.....
- Other (PLEASE SPECIFY) \_\_\_\_\_