

From: "Sheila von Wiese" <[REDACTED]>
To: "Elliott Jacobson" <[REDACTED]>
Sent: Sunday, July 6, 2014 11:22:48 PM
Subject: Fw:

On Sunday, July 6, 2014 9:53 PM, Heather Mack <[REDACTED]> wrote:

You dont want me at all so im just leaving i just want to die

From: "Sheila von Wiese" <[REDACTED]>
To: [REDACTED]
Sent: Wednesday, July 9, 2014 7:08:10 PM

Dear Elliott,

I have not been able to call you today - it was terrible all last night and again this morning. I was with the police for several hours late last night (I returned home at 1:30 am and did not want to wake you up at that hour) and I had to meet with them again today. It took almost four hours at the station because I had to wait so long. A real nightmare unfolded....I will call you later tonight to tell you all of the details. I was scared to death - one of the guys that Heather was with had a gun.

Love,

Sheila

From: "Sheila von Wiese" <[REDACTED]>
To: [REDACTED]
Sent: Thursday, July 17, 2014 11:46:38 AM
Subject: Fw: URGENT Chase Confirmation- Addition of an authorized user to your account ending in 3762

On Thursday, July 17, 2014 8:48 AM, Chase Fraud Alert
<Chase@activityconfirmation.chase.com> wrote:

If you are having trouble viewing this message, please [click here](#). [E-mail Security Information](#).



Confirmation of request to add an authorized user

Your Account Ending in 3762

Dear Sheila A Vonwiese- Mack:

Thank you for your request to add a new user on your credit card account. We're pleased that you've decided to share the benefits of your card with others.

As part of our commitment to protecting the security of your account, we routinely verify this type of request involving your credit card. **We are confirming that you requested to add HEATHER L MACK as an authorized user on your Chase Sapphire account ending in 3762.**

If you did NOT make this request or have questions about the information shared in this e-mail, please call us immediately:

- You can reach us at 800-688-7944 from the U.S. or Canada, and a fraud advisor can assist you.
- Or, if you prefer, just call the number on the back of your Chase Sapphire card.
- Internationally, you can call us collect at 480-902-7910.

Your account security is important to us, so we appreciate your prompt attention to this matter. **If you made the request or have already**

discussed this with us, there's nothing you need to do at this time.

We are here to assist you anytime. Your account security is our priority. Thank you for choosing Chase.

Sincerely,
Chase Fraud Department

Is your contact information current? Make sure we can reach you if we notice suspicious activity on your account. Update your information by logging into your account at <http://www.chase.com/>.

E-mail Security Information

E-mail intended for: Sheila A Vonwiese- Mack. For your account ending in: 3762.

If you are concerned about the authenticity of this message, please call the phone number on the back of your credit card and reference the Chase Library Code: EHRA_2008. If you would like to learn more about e-mail security or want to report a suspicious e-mail, [click here](#).

ABOUT THIS MESSAGE:

This service message was delivered to you as a Chase Credit Card customer to provide you with account updates and information about your card benefits. Chase values your privacy and your preferences.

If you want to contact Chase, please do not reply to this message, but instead go to <http://www.chase.com/>. For faster service, please enroll or log in to your account. Replies to this message will not be read or responded to.

Your personal information is protected by state-of-the-art technology. For more detailed security information, view our [Online Privacy Policy](#). To request in writing: Chase Privacy Operations, PO Box 659752, San Antonio, Texas 78265-9752

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From: "Sheila von Wiese" <[REDACTED]>
To: [REDACTED]
Sent: Wednesday, July 23, 2014 10:50:16 PM
Subject: Fw: Account Alert: Card Not Present Transaction

On Wednesday, July 23, 2014 9:35 PM, American Express <AmericanExpress@welcome.aexp.com> wrote:

Log in to view your activity



Hello, SHEILA VON WIESE

Account Ending:

45002



[View Account](#)

[Make a Payment](#)

[Manage Alerts Preferences](#)



Card Not Present

[View Account](#)

Your account was used to make a purchase, however the Card was not presented to complete the transaction. This is usually the case with purchases made online or over the phone. If you do not recognize this transaction, please call the number on the back of your Card.

Transaction Date:

Wed, Jul 23, 2014

Purchase Amount:

\$409.86

Merchant Name:

CONRAD CHICAGO

Note: Amounts have been rounded to the nearest dollar.

Thank you for your Card Membership.

American Express Customer Care

If you'd like to stop receiving this alert, simply [click here](#).

Was this e-mail helpful? Please [click here](#) to give us your feedback.

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AGNEUALE0024004

From: "ELLIOTT" <[REDACTED]>
To: "Sheila von Wiese" <[REDACTED]>
Sent: Monday, July 28, 2014 8:23:02 PM
Subject: Earning the Inheritance

Dear Sheila,

I have an idea. If you make a list of everything you would like to see Heather do and attach a monetary value to it and then have a lawyer draw up a legal document that you both sign and keep a copy, So, for example, let us use the following:

Stay at home evenings - \$50 for each night Heather sleeps in the evening in her own bed beginning no later than midnight

Brushing teeth - No more than twice a day at \$25 a brush

Visiting a doctor - \$200 a visit but missing an appointment costs \$400

Every day without illegally using a credit card or check - \$100.00 but it costs \$2000 every time a charge is made fraudulently by Heather or anyone else.

Visiting a psychologist - \$500 a visit but a missed appointment costs \$1000

Visiting a psychiatrist - \$1000 a visit but a missed appointment costs \$1500

Working at a job - \$100 a day

Getting fired or quitting - Lose all working rewards earned to date and go back to zero

Missing a day - lose \$100

Working a full year - \$25,000 bonus for each year completed

High school diploma - \$100,000

Enrolling to get a high school diploma - \$5000

Signing so Mom has Power of Attorney for health and finance - \$2000 each

Agreeing to enter a residential institution for therapy and treatment - \$10,000

Each day at the institution - \$200

Leave institution without being discharged - Lose everything

Complete stay at residential institution and discharged - \$100,000

Enter accredited college with pre-approval by Mom - \$50,000

Graduate accredited college - \$200,000

Acting performance - \$50,000

Cast in movie with speaking part - \$75,000

Just a thought. Though Heather won't even consider it, it can remain on the table for as long as necessary. Anyway, she has to earn her inheritance. Consult your brother.

Love

EJ

From: "Sheila von Wiese" <[REDACTED]>
To: "Elliott Jacobson" <[REDACTED]>
Sent: Wednesday, July 30, 2014 2:11:15 AM

Dear Elliott,

Heather played me again for the new Iphone phone. More lies and more dangerous behavior. I discovered that she is pregnant once again. So very sad.... she told Tommy that she played me 'like a pro' to get her new Iphone and that I am so 'stupid'. Terrible. Just terrible. I discovered that the two Iphones that were stolen on my Chase card were given to Tommy, the homeless boyfriend. I fear once again for what will happen.... A 'good day' turned in my face -- once again...

Let's talk tomorrow....

Love,

Sheila

From: "ELLIOTT" <[REDACTED]>
To: "Sheila von Wiese" <[REDACTED]>
Sent: Wednesday, July 30, 2014 10:32:22 AM
Subject: Re:

Dear Sheila,

Did Heather sign the power of attorney? Look, don't feel as if you have been played. It is just an i-phone. Heather's aspirations are pretty limited, an i phone and satisfying a guy with no apparent future called Tommy. It is Heather that is the loser and that is the tragedy. How does this affect your trip to Bali? Call me when you can.

Love,

Elliott

From: "Sheila von Wiese" <[REDACTED]>
To: "ELLIOTT" <[REDACTED]>

Sent: Wednesday, July 30, 2014 1:52:39 PM

Subject: Re:

Dear Elliott,

No, Heather refused to sign the power of attorney. The results should be back with the internist this afternoon about her blood work, including if she is really pregnant.

I have an appointment today in Skokie for an eye specialist. My vision has been blurry for a few months now and I am finally able to see the doctor, after having cancelled it twice in the past two months (once because Heather had stolen my car and I had no way to get there and another occasion when she was missing). Needless to say, I am hoping that my eye problems are not a serious condition.... I will let you know.

Thanks for the email and I will call you when I can.

Love,

Sheila

From: "ELLIOTT" <[REDACTED]>
To: "Sheila von Wiese" <[REDACTED]>
Sent: Wednesday, July 30, 2014 3:15:33 PM
Subject: Re:

Dear Sheila,

With Heather, the next time there is a trade off, Heather fulfills her end of the bargain first and then you fill yours. Your daughter may steal your computer again so you have to change the password, user name and the security question as well as establish a security wall also with passwords, user names etc. to even prevent the computer from being opened at all. This would protect your e-mail, internet sites you access and the files in your computer.

Make photo copies of all your credit cards and any other cards you may have. If Heather goes to Bali with you, secure your airline tickets, credit cards, purse and all that's in it as well as

passports etc. Heather is climbing the ladder to failure in love, life, and learning. She may be coronated "Queen Loser" though, as has happened more often than you think, kids like Heather suddenly meet someone or do something that pushes them to a detour leading to a better outcome.

What is odd is that she risks so much for so little but there is a glimmer of hope in that she did not try to steal an iphone.

I suggest that you use the inheritance as a weapon. Talk to your brother about a contract that Heather will have to sign in order to receive anything ever. The contract would along the lines of what I wrote you regarding earning the inheritance. Heather does not need to know about anything in your will other than that in order to be eligible for anything she must sign. You just tell her it out of your hands and up to Heather.

What you will be doing is protecting Heather from herself. She believes she has declared war on you but in reality she is fighting a war within.

Love,

Elliott

From: "Sheila von Wiese" <[REDACTED]>
To: "Elliott Jacobson" <[REDACTED]>
Sent: Friday, August 1, 2014 2:43:13 AM

Dear Elliott,

Heather just came home to my apartment and stole several items and left again - my doorman was here to witness all of it. She stole my cell phone and my home phone. She is 8 weeks pregnant, I am told....what can I do"???

From: "Sheila von Wiese" <[REDACTED]>
To: "Elliott Jacobson" <[REDACTED]>
Sent: Friday, August 1, 2014 2:33:06 PM
Subject: Fw: AA eTDS Itinerary Document-QKRJMG 01 FEB 15

On Friday, August 1, 2014 12:34 PM, "American Airlines@aa.com" <notify@aa.globalnotifications.com> wrote:



MS SHEILA VON WIESE

Date of Issue: 01AUG14

Record Locator: QKRJMG

Thank you for choosing American Airlines, American Eagle and American Connection, members of the **oneworld**® Alliance.

This is an itinerary summary only and does not constitute ticketing.

You can [Manage Your Reservation](#) on aa.com, where you can check in and purchase additional items to customize your journey. A variety of seating options are also available for purchase to enhance your travel with features such as convenient front of cabin location, extra legroom and early boarding.

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As American and US Airways merge, many changes are taking place at our airport locations. Visit [Find Your Way](#) to assist with your journey.



This email address is non-returnable and will not accommodate replies.

Itinerary

Date:	01 FEB 15 - SUNDAY				
Flight :	Cathay Pacific	807		B77ER	
Departure:	CHICAGO OHARE	2:00 PM		TERMINAL 5 INTERNATIONAL	15HR 50MIN
Arrival:	HONG KONG	7:50 PM		TERMINAL 1 REF: ZBTSUH	NON-STOP
	02 FEB 15 - MONDAY				
Name:	VON WIESE/SHEIL		FIRST CLASS	FF#: AA-M35F408	
	MACK/HEATHER		FIRST CLASS		
<hr/>					
Date:	03 FEB 15 - TUESDAY				
Flight :	Malaysia Airlines	79		BOEING 737-800	
Departure:	HONG KONG	8:45 AM		TERMINAL 1	3HR 50MIN
Arrival:	KUALA LUMPUR	12:35 PM		MAIN TERMINAL REF: W282G	NON-STOP
Name:	VON WIESE/SHEIL		BUSINESS	FF#: AA-M35F408	
	MACK/HEATHER		BUSINESS		
<hr/>					

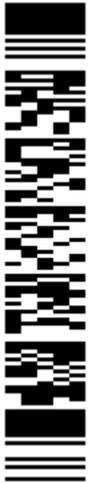
Date:	03 FEB 15 - TUESDAY				
Flight :	Malaysia Airlines	853		BOEING 737-800	
Departure:	KUALA LUMPUR	3:20 PM		MAIN TERMINAL	3HR 0MIN
Arrival:	DENPASAR BALI	6:20 PM		INTERNATIONAL TERMINAL REF: W282G	NON-STOP
Name:	VON WIESE/SHEIL		BUSINESS	FF#: AA-M35F408	
	MACK/HEATHER		BUSINESS		

NRID: 2721585023170112324898500

From: "Sheila von Wiese" <[REDACTED]>
To: "Elliott Jacobson" <[REDACTED]>
Sent: Friday, August 1, 2014 2:33:28 PM
Subject: Fw: AA eTDS Itinerary Document-DRPUDP 13 FEB 15

On Friday, August 1, 2014 12:34 PM, "American Airlines@aa.com" <notify@aa.globalnotifications.com> wrote:





MS SHEILA VON WIESE

Date of Issue: 01AUG14

Record Locator: DRPUDP

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You can [Manage Your Reservation](#) on aa.com, where you can check in and purchase additional items to customize your journey. A variety of seating options are also available for purchase to enhance your travel with features such as convenient front of cabin location, extra legroom and early boarding.

As American and US Airways merge, many changes are taking place at our airport locations. Visit [Find Your Way](#) to assist with your journey.

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American Airlines

Itinerary

Date:	13 FEB 15 - FRIDAY				
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Flight :	Malaysia Airlines	866		BOEING 737-800	
Departure:	DENPASAR BALI	4:35 AM		INTERNATIONAL TERMINAL	2HR 55MIN
Arrival:	KUALA LUMPUR	7:30 AM		MAIN TERMINAL REF: W2866	NON-STOP
Name:	VON WIESE/SHEIL		BUSINESS	FF#: AA-M35F408	
	MACK/HEATHER		BUSINESS		
<hr/>					
Date:	13 FEB 15 - FRIDAY				
Flight :	Malaysia Airlines	448		BOEING 737-800	
Departure:	KUALA LUMPUR	8:45 AM		MAIN TERMINAL	3HR 40MIN
Arrival:	HONG KONG	12:25 PM		TERMINAL 1 REF: W2866	NON-STOP
Name:	VON WIESE/SHEIL		BUSINESS	FF#: AA-M35F408	
	MACK/HEATHER		BUSINESS		
<hr/>					
Date:	14 FEB 15 - SATURDAY				
Flight :	Cathay Pacific	806		B77ER	
Departure:	HONG KONG	11:50 AM		TERMINAL 1	14HR 30MIN
Arrival:	CHICAGO OHARE	12:20 PM		TERMINAL 5 INTERNATIONAL REF: ZDQI3B	NON-STOP
Name:	VON WIESE/SHEIL		FIRST CLASS	FF#: AA-M35F408	
	MACK/HEATHER		FIRST CLASS		

NRID: 4458563144560112325489700

From: "Sheila von Wiese" <[REDACTED]>
To: [REDACTED]

Sent: Wednesday, August 6, 2014 9:11:28 PM

Subject: Fw: Glad to hear from you

Dear Elliott,

I have never done this before - forwarding you a note that I wrote, but I didn't want to type all of this over just to send it to you. Sorry... it is just easier to forward my news to you. Heather is still not back and I am about to leave my room once again to try to talk to the general manager again to see if anyone knows anything about when she may have left the resort... I am so very worried...

Love,

Sheila

Dear ,

Thank you for your kind note. I came on the trip only because I would have lost everything and thousands of \$\$ for the airline flights and the penalties for the hotels, etc. I am always so very worried about what Heather will do that I have had fitful sleep and have found little relief when she is asleep. She has been violent on a few occasions because I locked up all valuables, including the passports and airline tickets, and will not tell her the passcode. Also I had to tell the general manager here at the W Hotel that Heather is to have no access to the room when I am not with her and that she needs to be blocked at all times for hotel charges (including taxi or hotel driver charges). She got up early this morning and has been gone for 4 hours already. I have tried to talk to security to see if there is any record of her leaving the property. Needless to say, it is very dangerous in Bali and the resorts are constantly reminding the guests not to leave the property unless you have a driver from the hotel taking you....

I booked an excursion this afternoon for a white water rafting expedition and a safari under the stars. It includes a visit to the Jalan Elephant Park, including riding an elephant and dinner. Very expensive (nearly \$200/person) and I hope that Heather is back in time for the noon pickup at our W Hotel.

Needless to say, I really have looked forward to this event...sigh! Tomorrow I booked a driver for 6 hours to visit the Batuan Temple, Ubud Palace, Ubud Market, Monkey Forest, and Tegalalang Village with the rice terraces. Hoping that she is able to return for that event also.... I worry every minute and just wish that I could enjoy this lovely location....

Please do keep in touch. It makes me feel less alone - half way around the world that I am....

Love

Sheila

:

Sheila. I was worried. Called you a
Couple times. Texted etc. I forgot about your trip as I knew you were trying to cancel and rebook or get
A refund. Too much flight time. But must be beautiful. No matter how
Lovely it is your tragic situation with
Heather is bound to overshadow it.
I'm concerned that you have such
Limited relief from the continual
Stress. Can you sleep at all ? Do you
Feel at ease when heather is asleep?
Wish you had some recourse but I know if there is any you will find it .
Enjoy what you can of your trip.
I leave Sunday for a few days at
Tahoe. Bitter sweet.

Sent from my iPhone

Love,

Sheila

On Wednesday, August 6, 2014 10:57 PM, ELLIOTT <[REDACTED]> wrote:

Dear Sheila,

The key is your credit cards. Has there been any charges you are unaware of? Please check as that is the only way Heather can leave the grounds if even that will allow her to leave. If you locked up the credit cards with security she could have become friendly with a staff person who took her away. I wish I could be asking you about Bali and discuss the exciting excursions you have planned as well as how was your flight etc.

When you get home, I can recommend two films for you (Rabbit Proof Fence and The Keys to the Kingdom). If you can keep me informed of your trip and Heather and find out where the American consulate is as you may have to be in touch with them. Before an overseas trip like this the State Department urges US citizens to register on the internet with them so they know where you are and several agencies provide reports on all destinations as well as the level of concern you should have. If Heather is gone for more than 12 hours call the Consulate/Embassy.

Love,

Elliott

From: "Sheila von Wiese" <[REDACTED]>
To: "ELLIOTT" <[REDACTED]>
Sent: Saturday, August 9, 2014 12:39:12 AM
Subject: Re: Glad to hear from you

Dear Elliott,

I have been waiting for the car to pick us up at the W Resort to take us to the St. Regis. Heather ran off a few hours ago and she cannot be located. Upon checkout, I discovered that she visited the clinic here and fraudulently signed my name and room number for prescription pain killers four days ago. She secured quite a supply it seems. I am more frightened than ever.... I will keep in touch.