

CHICAGO TAXI SYSTEM

42,800

COMPLAINTS

CHICAGO'S TAXI SYSTEM IS BROKEN.

Since 2011 more than 42,800 taxi complaints and violations have been filed, including outrageous overcharges, dangerous driving and even physical violence.

CONSUMERS DESERVE A BETTER OPTION.
 Rideshare offers residents better service at lower prices with comprehensive background checks for all drivers.



20,488 Complaints
RECKLESS DRIVING



2,512 Complaints
CAB OVERCHARGE



2,597 Complaints
CAB REFUSED TO PICK UP



3,789 Complaints
DRIVER WAS RUDE



1,191 Complaints
VERBAL ASSAULT



402 Complaints
PHYSICAL ASSAULT

Data provided by City of Chicago Department of Business Affairs and Consumer Protection records. There have been 42,875 cab complaints and violations filed with City of Chicago from January 1, 2011 to November 13, 2014.