| Transit | Incident Date & | NTD Event | t en | |
|---------------|---|---|--|---|
| Mode | Time | Туре | Incident Description | Reported Injuries |
| | | | | |
| Rail | 6/2/2012 5:08 | 3 Assault | physical altercation with customer and employee. Employee transported to hospital. | I Operator Inside Adult (19 to 60) M |
| | | | MALE PASSENGER STRUCK AND HIT CTA EMPLOYEE IN THE FACE AND BEGAN | |
| Rail | 7/12/2012 19:55 | Assault | ATTACKING HIM. CTA EMPLOYEE WAS TRANSPORTED TO HOSPITAL. | 1 Operator Inside Adult (19 to 60) M |
| | | | CTA EMPLOYEE WAS PUSHED BY AN UNKNOWN CUSTOMER. CTA EMPLOYEE WAS | |
| | | | TRANSPORTED TO THE HOSPITAL FOR MEDICAL ASSISTANCE AFTER CLAIMING INJURIES | |
| Rail | 7/13/2012 20:55 | Assault | TO HIS HEAD/NECK | l Operator Inside Adult (19 to 60) M |
| | | | RAIL OPERATOR WAS STRUCK IN THE FACE BY A PASSENGER AND RIGHT CHEEK | |
| Rail | 8/8/2012 13:42 | 2 Assault | BECAME SWOLLEN. | l Operator Inside Adult (19 to 60) F |
| | | | TWO UNRULY INTOXICATED MALE AND FEMALE PASSENGERS ASSAULTED THE RAIL | |
| Rail | 10/15/2012 21:40 |) Assault | OPERATOR | 1 Operator Inside Adult (19 to 60) M |
| • | , , , , , , , , , , , , , , , , , , , | | | |
| Rail | 10/16/2012 17:55 | S Assault | A YOUTH ASSAULTED THE CUSTOMER'S ASSISTANT RELIEF | l Operator Inside Adult (19 to 60) F |
| | | | SHOTS FIRED AT TRAIN, OPERATOR REQUESTED TRANSPORT TO HOSPITAL DUE TO | |
| Rail | 11/1/2012 5:17 | 7 Assault | STRESS OF THE INCIDENT | I Operator Inside Adult (19 to 60) M |
| · · · · · · · | | | <u> </u> | |
| Bus | 1/9/2012 18:14 | Assault | Operator struck in right eye by flying debris from object thrown into protective shield. | Operator Inside Adult (19 to 60) M |
| | · · · · · · · · · · · · · · · · · · · | | | · · · · · · · · · · · · · · · · · · · |
| Bus | 1/16/2012 13:11 | L Assault | Operator hit by snowballs thrown from outside the bus sustaining facial injuries. | l Operator Inside Adult (19 to 60) F |
| | | | FEMALE PASSENGER BOARDED THE BUS AND THREW AN UNKNOWN LIQUID | |
| | | | SUBSTANCE IN THE OPERATORS FACE. THE OPERATOR WAS TRANSPORTED TO THE | |
| Bus | 3/9/2012 18:05 | Assault | HOSPITAL FOR MEDICAL ATTENTION. | l Operator Inside Adult (19 to 60) M |
| | | | | |
| Bus | 3/16/2012 16:29 | Assault | Operator hit in head with fist | Operator Inside Adult (19 to 60) M |
| | , | | | |
| Bus | 4/17/2012 22:29 | Assault | Male spit in Operators face | l Operator Inside Adult (19 to 60) M |
| | , <u>, , , , , , , , , , , , , , , , , , </u> | | | |
| Bus | 4/17/2012 20:24 | l Assault | Male passenger grabbed Operators arm in anger | l Operator Inside Adult (19 to 60) M |
| | , , | , ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | The Passa Bar States of St | · operator mode / todat (25 to 50) (1) |
| Bus | 4/19/2012 8:35 | Assault | Male hit Operator in head with fist | I Operator Inside Adult (19 to 60) M |
| | .,, | | | |
| Bus | 4/30/2012 13:15 | S Assault | Passenger hit Operator in head with fist | I Operator inside Adult (19 to 60) M |
| | .,, | | The second secon | a barrary manage insure face to Anti- |
| Bus | 5/1/2012 23:05 | Assault | Operator hit in head with fist | l Operator Inside Adult (19 to 60) M |
| | -, -, | | | , + F + + + + + + + + + + + + + + + + + |

| Transit | Incident Date & | NTD Event | | |
|---------|-----------------|-----------|--|--------------------------------------|
| Mode | Time | Туре | Incident Description | Reported Injuries |
| | | | UNKNOWN MALE PASSENGER HIT THE BUS OPERATOR IN THE FACE. THE BUS | |
| Bus | 5/1/2012 23:05 | Assault | OPERATOR WAS TRANSPORTED TO HOSPITAL FOR MEDICAL ATTENTION. | l Operator Inside Adult (19 to 60) M |
| | | | | |
| Bus | 5/2/2012 7:59 | Assault | THE BUS Operator was spat on. | I Operator Inside Adult (19 to 60) F |
| | | | BUS OPERATOR WAS SPAT ON BY CUSTOMER. THE OPERATOR WAS TRANSPORTED TO | |
| Bus | 5/2/2012 7:59 | Assault | THE HOSPITAL FOR MEDICAL ATTENTION. | I Operator inside Adult (19 to 60) F |
| | | | | |
| Bus | 5/6/2012 14:19 | Assault | Bus operator was choked by passenger. | I Operator Inside Adult (19 to 60) M |
| | | ·- | MALE PASSENGER CHOKED OPERATOR, OPERATOR WAS TRANSPORTED TO THE | |
| Bus | 5/6/2012 14:19 | Assault | HOSPITAL | 1 Operator Inside Adult (19 to 60) M |
| | | | OPERATOR WAS STRUCK IN THE FACE WITH A CLOSED FIST BY PASSENGER AND WAS | |
| Bus | 5/18/2012 21:09 | 3 Assault | TRANSPORTED TO THE HOSPITAL. | I Operator Inside Adult (19 to 60) M |
| | | | FEMALE PASSENGER BOARDED THE BUS AND SPAT ON THE OPERATOR FACE. | |
| Bus | 5/20/2012 22:42 | Assault | OPERATOR WAS TRANSPORTED TO HOSPITAL. | l Operator Inside Adult (19 to 60) M |
| | | | OERATOR WAS DISTREESED AFTER WITNESSING A SHOOTING ON THE BUS AND WAS | |
| Bus | 5/25/2012 21:57 | 7 Assault | TRANSPORTED TO HOSPITAL FOR DISTRESS. | I Operator Inside Adult (19 to 60) M |
| | | | BUS OPERATOR WAS STRUCK IN THE FACE BY A MALE PASSENGER OVER A FARE | |
| Bus | 6/11/2012 11:52 | 2 Assault | DISPUTE, OPERATOR WAS TRANSPORTED TO THE HOSPITAL. | I Operator Inside Adult (19 to 60) M |
| | | | | |
| | | | INTOXICATED MALE PASSENGER AND BUS OPERATOR WAS INVOLVED IN A PHYSICALLY | - |
| Bus | 6/15/2012 0:03 | 3 Assault | ALTERCATION. BOTH PARTIES WAS TRANSPORTED TO HOSPITAL. | Operator Inside Adult (19 to 60) M |
| | | | MALE PASSENGER STRUCK BUS OPERATOR IN THE JAW WITH A CLOSED FIST. BUS | |
| Bus | 7/7/2012 2:24 | Assault | OPERATOR WAS TRANSPORTED TO HOSPITAL FOR MEDICAL ATTENTION. | I Operator Inside Adult (19 to 60) M |
| | | | BUS OPERATOR WAS SHOT BY A PELLET GUN UNDER HIS LEFT ARM. THE OPERATOR | |
| Bus | 8/16/2012 22:50 |) Assault | WAS TRANSPORTED TO HOSPITAL FOR MEDICAL ATTENTION. | I Operator Inside Adult (19 to 60) M |
| | | | BUS OPERATOR WAS SHOT IN THE SHOULDER AND TRANSPORTED TO THE HOSPITAL | |
| Bus | 9/2/2012 1:47 | 2 Assault | FOR MEDICAL ATTENTION | l Operator Inside Adult (19 to 60) M |
| • | | | | |
| | | | MALE CUSTOMER THREW UNKNOWN LIQUID SUBSTANCE IN OPERATORS FACE. | |
| Bus | 9/7/2012 12:03 | L Assault | OPERATOR WAS TRANSPORTED TO THE HOSPITAL FOR MEDICAL TREATMENT. | I Operator Inside Adult (19 to 60) M |
| | | | OPERATOR STRUCK IN THE EYE BY PASSENGER AND WAS TRANSPORTED TO THE | |
| Bus | 9/19/2012 8:14 | 4 Assault | HOSPITAL. | I Operator Inside Adult (19 to 60) M |
| | | | OPERATOR WAS PHYSICALLY ASSAULTED BY AN UNKNOWN PERSON WHILE WAITING | |
| | | | TO MAKE A RELIEF. OPERATOR WAS TRANSPORTED TO THE HOSPITAL FOR MEDICAL | |
| Bus | 9/21/2012 14:13 | 7 Assault | ATTENTION. | I Operator Inside Adult (19 to 60) M |
| | | | | |

| Transit | Incident Date & | NTD Event | | no delleter. |
|---------|------------------|---|--|---|
| Mode | Time | Туре | | Reported Injuries |
| | | | OPERATOR WAS STRUCK IN THE FACE BY A PASSENEGER AND WAS TRANSPORTED TO | . O |
| Bus | 9/21/2012 17:41 | Assault | THE HOSPITAL FOR MEDICAL ASSISTANCE. | l Operator Inside Adult (19 to 60) M |
| Bus | 10/8/2012 0:30 | Assault | AN UNKNOWN FEMALE PASSENGER SPIT IN THE BUS OPERATOR'S FACE | I Operator Inside Adult (19 to 60) F |
| Bus | 10/13/2012 10:07 | Assault | A MALE PASSENGER ASSAULTED THE BUS OPERATOR | I Operator Inside Adult (19 to 60) F |
| Bus | 10/22/2012 17:18 | 3 Assault | THE BUS OPERATOR WAS ASSAULTED BY A FEMALE PASSENGER | I Operator Inside Adult (19 to 60) M |
| | | | AN UNKNOWN PERSON THREW A BRICK AT THE BUS, STRIKING AND BREAKING THE DRIVER'S SIDE WINDOW, REMNANTS OF GLASS FROM THE WINDOW STRUCK THE | 10 - 11 11 11 11 11 1 1 1 1 1 1 1 1 1 1 |
| Bus | 11/3/2012 22:14 | Assault | OPERATOR IN HER LEFT SIDE WRIST, EYE AND ARM. | I Operator Inside Adult (19 to 60) F |
| | | | THE PARTY OF STANDING THE PARTY DUVELCATIVE ATTACKED A MICHANI ALONG | I Passenger Adult (19 to 60) M; I Passenger Adult (19 to 60) F; I |
| | | | MALE PASSENGER BOARDED THE BUS AND PHYSICALLY ATTACKED A WOMAN ALONG | Operator Inside Adult (19 to 60) M |
| Bus | 11/22/2012 16:01 | l Assault | WITH THE OPERATOR AND WAS LATER SHOT BY THE CHICAGO POLICE. BUS OPERATER WAS ATTACKED BY FOUR MEN AND SUFFRED BODILY INJURIES AND | Operator in the second |
| Desa | 11/24/2012 22:40 |) Accoudt | WAS TRANSPORTED TO THE HOSPITAL FOR MEDICAL ATTENTION. | I Operator Inside Adult (19 to 60) M |
| Bus | 11/24/2012 22.40 | Assault | WAS TRAIN SOUTH TO THE TOTAL TOTAL TO THE TO | |
| | | | OPERATOR WAS THREATEN BY A PASSENGER WITH A KNIFE. THE OPERATOR BECAME | |
| Desc | 12/2/2012 15:19 | Accault | STRESSED AND WAS TRANSPORTED TO THE HOSSPITAL FOR TREATMENT. | I Operator Inside Adult (19 to 60) F |
| Bus | 12/2/2012 13.1. | 7 733duit | BUS OPERATOR WAS STRUCK IN THE FACE AND WAS TRANSPORTED TO THE HOSPITAL | |
| Bus | 12/3/2012 17:4 | 3 Assault | FOR MEDICAL TREATMNET. | l Operator Inside Adult (19 to 60) M |
| Dus | 12/5/2012 17.4. | J Masault | BUS OPERATOR WAS STRUCK IN THE FACE AND WAS TRANSPORTED TO THE HOSPITAL | |
| Bus | 12/6/2012 12:0 | 7 Assault | FOR TREATMENT. | I Operator Inside Adult (19 to 60) F |
| D03 | 12/0/2012 12:0 | 7.4336411 | BUS OPERATOR WAS ATTACKED BY PASSENGERS AND SUFFERED INJURIES TO HER FACE | |
| | | | AND HAND. THE OPERATOR WAS TRANSPORTED TO THE HOSPITAL FOR MEDICAL | |
| Bus | 12/7/2012 10:0 | 4 Assault | ASSISTANCE. | I Operator Inside Adult (19 to 60) F |
| Dus | 12/1/2012 10:0 | 7 7 150 150 150 150 150 150 150 150 150 150 | BUS OPERATOR WAS STRUCK IN THE EYE WITH AN EGG AND WAS TRANSPORTED TO | |
| Bus | 12/8/2012 14:1 | 3 Assault | THE HOSPITAL FOR MEDICAL ASSISTANCE. | t Operator Inside Adult (19 to 60) M |
| | 12,0,2022 2112 | | OPERATOR WAS STRUCK IN THE CHEST BY PASSENGER FIST, OPERATOR WAS | |
| Bus | 12/12/2012 21:5 | 7 Assault | TRANSPORTED TO THE HOSPITAL. | l Operator Inside Adult (19 to 60) M |
| | ,, | | MALE PASSENGER SPIT IN THE OPERATORS FACE. OPERATOR REQUESTED MEDICALA | |
| Bus | 12/23/2012 6:3 | 9 Assault | ATTENTION. | I Operator Inside Adult (19 to 60) M |

| Transit | Incident Date & | NTD Event | | Reported Injuries |
|---------|--------------------|------------|--|--|
| Mode | Time | Туре | Incident Description | Reported Injuries |
| | | | male passenger attack bus operator which caused the operator to loose control of the | |
| | | | bus and hit an automobile. | I Operator Inside Adult (19 to 60) M |
| Bus | 12/31/2012 15:24 | Assault | the operator was transported to the hospital. | Toperoto: Marzon (|
| | | | AN UNIDENTIFIED MALE THREW A CONE, APPLE AND AN UNKNOWN OBJECT AT THE | I Operator Inside Adult (19 to 60) F |
| Rail | 6/30/2013 13:24 | Assault | CUSTOMER ASSISTANT. | Toperator made result (25 to 55) |
| | | | AN UNIDENTIFIED IRATE MALE CUSTOMER STRUCK A CUSTOMER ASSISTANT IN HER | l Operator Inside Adult (19 to 60) F |
| Rail | 7/22/2013 19:11 | Assault | LEFT JAW TWICE . | Toperator made Addit (25 to 25). |
| | | | A UNIDENTIFIED MALE BECAME DISGRUNTLED AND SPAT ON THE CUSTOMER SERVICE | I Operator Inside Adult (19 to 60) F |
| Rail | 8/24/2013 16:37 | 7 Assault | ASSISTANT'S FACE AND FLED THE SCENE. | Toperator miside Addit (15 to 00). |
| | | | AN UNIDENTIFIED MALE PEDESTRIAN WAS ASSAULTED BY SEVERAL YOUTH AND | |
| | | | CHASED INTO THE RAIL STATION. THE CUSTOMER ASSISTANT INJURED HER RIGHT TOE | I Operator Inside Adult (19 to 60) F |
| Rail | 9/11/2013 6:12 | 2 Assault | DURING THE ALTERCATION. | TOperator mside Addit (15 to 60) i |
| | | | AN UNIDENTIFIED MALE WHO APPEARED INTOXICATED APPROACHED THE CUSTOMER | |
| | | | SERVICE ASSISTANT GRABBED HER FACE AND ATTEMPTED TO KISS HER. THE CUSTOMER | (|
| | | | SERVICE ASSISTANT WAS TRANSPORTED TO THE HOSPITAL FOR PRECAUTIONARY | LO |
| Rail | 10/18/2013 2:5: | 1. Assault | MEASURES. | I Operator Inside Adult (19 to 60) F |
| | | | | |
| | | | A UNIDENTIFIED MALE WAS UNRULY IN THE MEZZANINE AREA AND REFUSED TO | 10 1 11 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 |
| Rail | 11/28/2013 10:1 | 3 Assault | LEAVE. THE UNKNOWN MALE SPAT IN THE CUSTOMER SERVICE ASSISTANT'S FACE. | l Operator Inside Adult (19 to 60) F |
| | | | An unidentified male reached around the safety shield and struck the operator on the | and the state adult (10 to 50) M |
| Bus | 1/7/2013 23:5 | 4 Assault | forehead with a glass bottle. | I Operator Inside Adult (19 to 60) M |
| | | | PASSENGER VERBALLY ASSAULTED THE BUS OPERATOR, OPERATOR BECAME STRESSED | |
| Bus | 1/8/2013 10:3 | 2 Assault | AND SOUGHT MEDIOCAL ATTENTION. | l Operator Inside Adult (19 to 60) F |
| | | | | |
| Bus | 1/11/2013 11:3 | 7 Assault | An unknown male offender spit in the operator's eye before he alighted the bus. | I Operator Inside Adult (19 to 60) F |
| Dus | 1, 22, 2023 22, | | | |
| Bus | 1/12/2013 8:4 | 3. Assault | A female passenger became irate and struck the bus operator in the mouth. | I Operator Inside Adult (19 to 60) M |
| DUS | 1/12/2013 0.4 | 3.7.0300.1 | | |
| | | | INDIVIDUALS FROM THE STREET BEGAN TO FIRE GUNSHOTS AT THE BUS ATTEMPTING | |
| | | | TO SHOOT AT ANOTHER GROUP OF INDIVIDUALS ABOARD THE BUS. THE INDIVIDUALS | |
| | | | ABOARD THE BUS WERE SHOUTING GANG SLOGANS. THE INDIVIDUALS ABOARD THE | |
| | | | BUS RETURNED GUN FIRE. A FEMALE PASSENGER WAS SHOT IN THE RIGHT BREAST | |
| | | | AND RIGHT WRIST. THE BUS OPERATOR WAS TRANSPORTED TO THE HOSPITAL DUE TO | I Passenger Adult (19 to 60) F; I |
| | 4 /4 7 /204 2 20-2 | C Account | EMOTIONAL STRESS. | Operator Inside Adult (19 to 60) M |
| Bus | 1/17/2013 20:3 | o Assault | LINO HOUSE, CHESS. | |

| Transit | Incident Date & | NTD Event | | |
|---------|---------------------------------------|-------------|--|--------------------------------------|
| Mode | Time | Туре | Incident Description | Reported Injuries |
| | | | A. C. and the second state of the second | ! Operator Inside Adult (19 to 60) F |
| Bus | 1/29/2013 15:59 | Assault | A female passenger slapped the bus operator and fied the scene. A MALE ATTEMPTED TO UTILIZE AN RTA PERMIT THAT DID NOT BELONG TO HIM. AFTER | Toperator made Addit (25 to 50) 1 |
| | | | | |
| | | | THE OPERATOR VIEWED THE PERMIT WITH A FEMALE PHOTO THE MALE MACED THE | I Operator Inside Adult (19 to 60) M |
| Bus | 2/13/2013 13:34 | Assault | OPERATOR ON HIS FACE. | Toperator hiside Addit (15 to 60) M |
| | | | A group of unruly youth threw a chair at the bus shattering the windshield. The bus | L Output Linguido Adult (10 to 60) M |
| Bus | 2/23/2013 17:54 | 1 Assault | operator is claiming injury to his eye. | I Operator Inside Adult (19 to 60) M |
| | | | A group of unruly youth threw snowballs at the bus. A snowball made contact with the | |
| Bus | 2/25/2013 16:13 | 3 Assault | bus operator's right eye. | I Operator inside Adult (19 to 60) F |
| | | | An unidentified male pushed the safety shield against the bus operator causing injury to | |
| Bus | 2/28/2013 17:13 | 3 Assault | his left hand. | I Operator Inside Adult (19 to 60) M |
| | ···· | | | |
| Bus | 3/2/2013 7:44 | 4 Assault | The bus operator was tasered by an unknown individual. | I Operator Inside Adult (19 to 60) F |
| | · · · · · · · · · · · · · · · · · · · | | A FEMALE ATTACKED THE BUS OPERATOR AND STRUCK THE OPERATOR ON THE LEFT | |
| Bus | 3/8/2013 16:5 | 3 Assault | SIDE OF HER FACE FOR NO APPARENT REASON. | I Operator Inside Adult (19 to 60) F |
| | | | A GROUP OF YOUTH WERE FIGHTING ABOARD THE BUS. AS THE YOUTH EXITED ONE | |
| Bus | 3/12/2013 17:3 | 9 Assault | THREW A ROCK WHICH HIT THE BUS OPERATOR IN THE EYE. | l Operator Inside Adult (19 to 60) M |
| | | | A MALE PASSENGER BECAME IRRATE ON BOARD THE BUS AND SPAT ON THE | |
| Bus | 3/17/2013 1:5 | 9 Assault | OPERATOR. | l Operator Inside Adult (19 to 60) M |
| | <u></u> | | A MALE PASSENGER SPAT ON THE BUS OPERATOR'S FACE. THE BUS OPERATOR WAS | |
| Bus | 3/30/2013 19:3 | 8 Assault | TRANSPORTED TO THE HOSPITAL. | I Operator Inside Adult (19 to 60) F |
| | 3,53,5525 | • | | |
| Bus | 4/1/2013 16:5 | 9 Assault | A MALE PASSENGER SPIT IN THE BUS OPERATOR'S FACE. | I Operator Inside Adult (19 to 60) F |
| | | | A GROUP OF YOUTH STOOD ON THE BUS STOP INTENDING TO BOARD. ONE OF THE | |
| | | | YOUTH HELD THE REAR DOOR OPEN AS A FEMALE FROM THE GROUP WALKED | |
| | | | THROUGH THE BUS SPRAYING MACE. THE YOUTH FLED THE SCENE. THE BUS OPERATOR | |
| Bus | 4/7/2013 1:5 | 9 Assault | BECAME ILL AND REQUESTED MEDICAL. | l Operator Inside Adult (19 to 60) M |
| Dus | 4/1/2025 2.0 | D PASSIGNE | GLASS FRAGMENTS IN THE BUS OPERATOR EYE AFTER AN UNKNOWN PERSON THREW | |
| | | | AN UNKNOWN OBJECT AT THE BUS CAUSING THE GLASS TO SHATTER. OPERATOR WAS | |
| Desc | 4/13/2013 0:5 | A Accoult | TRANSPORTED TO THE HOSPITAL FOR MEDICAL TREATMENT. | 1 Operator Inside Adult (19 to 60) F |
| Bus | 4/ 13/ 2013 0.3 | - Vasanir | TWO MALE YOUTH THREW TWO CUPS OF ICE ONTO THE BUS OPERATOR CAUSING | |
| Due | 5/13/2013 12:5 | 4tresult | INJURY TO HIS RIGHT EYE | I Operator Inside Adult (19 to 60) M |
| Bus | 5/15/2015 12:5 | 2 Masauit | A MALE BOARDED THE BUS AND ACCUSED THE OPERATOR OF PASSING HIM. THE MALE | |
| D | c/ns/2012 22-0 | 2 Administr | THREW A CUP OF HOT COFFEE ON THE OPERATOR'S FACE. | l Operator Inside Adult (19 to 60) M |
| Bus | 6/21/2013 22:0 | > Assaurt | THREW A COT OF HOT COTTLE ON THE OFENATION STACE. | |

| Transit | Incident Date & | NTO Event | | Book and Indication |
|---------|------------------|---|--|--|
| Mode | Time | Туре | Incident Description | Reported Injuries |
| Descri | 6/24/2012 14:31 | A cooult | A MALE PASSENGER SPAT ON THE BUS OPERATOR. | ! Operator Inside Adult (19 to 60) F |
| Bus | 6/24/2013 14:21 | ASSaurt | THE OPERATOR STATED THAT A MALE PASSENGER THREW AN UNKNOWN SUBSTANCE | |
| | | | AT HIS FACE FOR UNKNOWN REASONS. THE BUS OPERATOR'S EYES WERE ITCHING AND | |
| _ | 7/5/2012 70:24 | | | I Operator Inside Adult (19 to 60) M |
| Bus | 7/5/2013 20:24 | Assault | BURNING. SEVERAL UNIDENTIFIED YOUTHS THREW EGGS AT THE BUS OPERATOR STRIKING THE | Toporate, misse rivere (as to tay in |
| | | | | |
| | | | OPERATOR IN THE HEAD. THE OPERATOR WAS TRANSPORTED TO THE HOSPITAL WITH | I Operator Inside Adult (19 to 60) M |
| Bus | 7/13/2013 23:12 | Assault | A HEADACHE. | Toperator hiside Addit (13 to 60) M |
| | | | | |
| | | | THREE UNKNOWN MALE YOUTH THREW WATER BALLOONS AT THE BUS OPERATOR. | 10 |
| Bus | 7/17/2013 19:49 | Assault | THE OPERATOR COMPLAINED OF HEAD PAIN, LOSS OF VISION AND DIZZINESS. | I Operator Inside Adult (19 to 60) M |
| | | | A MALE PASSENGER WAS IRATE AND SPIT ON THE OPERATOR. THE PASSENGER ALSO | 10 11 11 11 11 11 11 11 11 11 11 11 11 1 |
| Bus | 8/12/2013 21:56 | 5 Assault | THREW A ROCK AT THE OPERATOR. | i Operator Inside Adult (19 to 60) F |
| | | | | |
| Bus | 8/18/2013 20:41 | l Assault | A FEMALE PASSENGER STRUCK THE BUS OPERATOR IN THE FACE. | I Operator Inside Adult (19 to 60) M |
| | | | AN UNIDENTIFIED MALE PASSENGER THREW AN UNKNOWN FLUID ON THE BUS | |
| Bus | 8/20/2013 16:37 | 7 Assault | OPERATOR. | l Operator Inside Adult (19 to 60) M |
| • | | | | |
| | | | A MALE PEDESTRIAN SLID THE OPERATOR'S WINDOW OPEN AND GRABBED THE | |
| | | | OPERATOR BY HIS WRIST WHILE THE INDIVIDUAL HELD A KNIFE. THE OPERATOR DID | |
| Bus | 10/25/2013 23:4: | 1 Assault | NOT RECEIVE INJURY FROM THE KNIFE BUT DID SUSTAIN MINOR LACERATION/CUTS. | l Operator Inside Adult (19 to 60) M |
| | | | A BUS OPERATOR WAS AT A BUS SERVICE STOP AND A MALE PUNCHED THE OPERATOR | |
| | | | IN THE FACE FOR NO APPARENT REASON. THE OPERATOR WAS TRANSPORTED WITH | |
| Bus | 10/31/2013 13:4 | 7 Assault | INJURIES TO HIS FACE. | I Operator Inside Adult (19 to 60) M |
| - Du3 | 10/31/2013 13.5 | , ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | THE OPERATOR STATED SHE WAS PUNCHED IN THE MOUTH BY AN UNIDENTIFIED MALE | |
| Bus | 10/31/2013 23:0 | 7 Assault | PASSENGER. | I Operator Inside Adult (19 to 60) F |
| | 10/31/2013 23.0 | 7 71330010 | AN UNIDENTIFIED FEMALE BECAME UNRULY ABOARD THE BUS AND SPRAYED MACE IN | |
| Due | 11/22/2013 11:40 | & Accoudt | THE OPERATOR'S FACE. | l Operator Inside Adult (19 to 60) M |
| Bus | 11/22/2013 11.4 | U ASSAUIT | AN UNIDENTIFIED FEMALE CUSTOMER WAS ARGUING WITH THE OPERATOR OVER A | |
| | | | FARE DISPUTE. THE FEMALE PASSENGER STRUCK THE OPERATOR WITH AN UNKNOWN | |
| Duc | 11/15/1012 11:0 | 1 Accoult | OBJECT ON THE RIGHT SIDE OF HER FACE. | l Operator Inside Adult (19 to 60) F |
| Bus | 11/25/2013 21:2 | T W229Off | THE OPERATOR STATED AN UNKNOWN PASSENGER THREW A CUP OF BLEACH AT HER | |
| D | 42/2/2012 15:0 | 2 Assoult | WHILE ALIGHTING THE BUS MAKING CONTACT WITH HER EYES. | I Operator Inside Adult (19 to 60) F |
| Bus | 12/3/2013 15:0 | z Assault | WHILE ALIGHTING THE BUS IMAKING CONTACT WITH HER LIES. | |

| Transit | Incident Date & | NTD Event | : | |
|---------|------------------|------------|---|--------------------------------------|
| Mode | Time | Туре | Incident Description | Reported Injuries |
| | | | THE OPERATOR STATED AN UNKNOWN MALE THREW THREE CANS OF CLOSED BEER AT | |
| | | | HIM AFTER HE INFORMED THE INDIVIDUAL THAT DRINKING WAS NOT PERMITED | |
| Bus | 12/5/2013 21:3 | 9 Assault | ABOARD THE BUS. | I Operator Inside Adult (19 to 60) M |
| | | | A CUSTOMER SERVICE ASSISTANT CLAIMS HE WAS ASSAULTED BY A FEMALE: | |
| | | | EMPLOYEE STATED HE WAS PUNCHED IN THE BACK OF THE HEAD BY THE FEMALE | |
| | | | PASSENGER. THE CUSTOMER SERVICE ASSISTANT WAS COMPLAINING OF A HEADACHE | |
| Rail | 1/24/2014 11:3 | 6 Assault | AS A RESULT OF THE INCIDENT. | I Operator Inside Adult (19 to 60) M |
| | | | A MALE 20 YEARS OF AGE WAS CAUSING A DISTURBANCE ON THE TRAIN. THE | |
| | | | OPERATOR REPORTED THAT THE MALE THREW A BAG WHICH STRUCK HER ON HER | |
| Rail | 2/4/2014 6:0 | 7 Assault | BACK. THE OPERATOR WAS TRANSPORTED TO THE HOSPITAL. | I Operator Inside Adult (19 to 60) F |
| | | | OPERATOR STATED AN INDIVIDUAL THREW AND HIT HIM ON THE HEAD WITH AN EGG. | |
| | | | THE OPERATOR WAS ALSO POSSIBLY HIT WITH ROCKS BY UNKNOWN TEENAGERS. THE | |
| | | | OPERATOR REPORTED RINGING AND BLEEDING FROM HIS EAR AND REQUESTED | 100 - 1 11- A + 11-140 to 2014# |
| Rail | 3/14/2014 19:4 | 1 Assault | MEDICAL. | l Operator Inside Adult (19 to 60) M |
| | | | | |
| | | | CUSTOMER SERVICE ASSISTANT NOTIFIED THE CONTROL CENTER OF BEING PHYSICALLY | |
| | | | ASSAULTED BY AN UNKNOWN MALE. THE OFFENDER BECAME IRATE AND PHYSICAL | |
| | | | WHEN HIS VENTRA CARD HAD NO FUNDS AND REQUESTED A FARE. THE MALE SPAT IN | l Operator Inside Adult (19 to 60) F |
| Rail | 3/29/2014 20:2 | 2 Assault | THE CUSTOMER ASSISTANT'S FACE AND BEGAN STRIKING HER REPEATEDLY. | 1 Operator Inside Addit (15 to 60) F |
| | | | THE OFFICE AND SERVICE ACCUSTANT CONTENT A MALE WALVED HE THE DEAD STAIDS AMI | 1 |
| | | | THE CUSTOMER SERVICE ASSISTANT STATED A MALE WALKED UP THE REAR STAIRS AND | , |
| | | | BEGAN LOITERING IN THE MEZZANINE AREA. THE CUSTOMER ASSISTANT HAD PRIOR | |
| | | | INCIDENT WITH THIS INDIVIDUAL. THE INVIDIDUAL BEGAN THREATENING TO CAUSE | |
| | | | BODILY HARM TO THE CSA. HE THEN SPIT IN HER FACE AND RAN OUT OF THE STATION. | l Operator Inside Adult (19 to 60) F |
| Rail | 4/23/2014 1:2 | 25 Assault | THE CUSTOMER ASSISTANT REQUESTED MEDICAL AND WAS TRANSPORTED. | (Operator inside Addit (15 to co)) |
| | | | A CTA EMPLOYEE ASKED A MALE PASSENGER TO ALIGHT THE TRAIN AT FOREST PARK. | |
| | | | THE MALE PASSENGER KICKED THE EMPLOYEE IN THE KNEE. THIS INCIDENT OCCURRED | |
| | | | ABOARD THE THIRD TRAIN CAR. THE EMPLOYEE REQUESTED MEDICAL AND POLICE | |
| | | | ASSISTANCE. THE EMPLOYEE WAS TRANSPORTED WITH A KNEE INJURY (BRUISING) | I Operator Inside Adult (19 to 60) F |
| Rail | 5/3/2014 7:5 | 58 Assault | ASSISTANCE. THE EMPLOYEE WAS TRANSPORTED WITH A KNEE INJURY (BROISING) | Toperator maiot Addit (25 to 50) |
| | | | A FEMALE PASSENGER PEPPER SPRAYED A MALE PASSENGER BECAUSE SHE WAS | |
| | | | FEELING HARRASSED. THE MALE PASSENGER THAT WAS PEPPER SPRAYED REQUESTED | |
| | | | MEDICAL AND WAS TRANSPORTED TO THE HOSPITAL THE TRAIN OPERATOR STATED | I Passenger Adult (19 to 60) M; I |
| n_tf | E /10 /2014 22-1 | O Accoult | SHE WAS FEELING LIGHT HEADED AND WAS ALSO TRANSPORTED. | Operator Inside Adult (19 to 60) F |
| Rail | 5/18/2014 23: | Zo ASSAUIT | SHE WAS LEEDING FIGHT HEADED AND WAS ALSO HOUSE ON ED. | |

| Transit | Incident Date & | NTD Event | | n a dutida |
|---------|-----------------|---|---|--------------------------------------|
| Mode | Time | Туре | Incident Description | Reported Injuries |
| | | | A CTA EMPLOYEE WAS CLEANING THE RAIL CAR WHEN A MALE PASSENGER ASSAULTED | |
| | | | THE EMPLOYEE AND STRUCK THE EMPLOYEE ON THE LEFT SIDE OF HIS FACE. THE | |
| Rail | 8/22/2014 11:21 | L Assault | EMPLOYEE WAS TRANSPORTED TO ROSELAND HOSPITAL. | l Operator Inside Adult (19 to 60) M |
| | | | | |
| | | | THE SWITCHMAN WAS ATTEMPTING TO LAYUP THE TRAIN. A MALE PASSENGER | |
| | | | REFUSED TO ALIGHT BECAME BELLIGERENT AND STRUCK THE SWITCHMAN IN THE | |
| Rail | 10/9/2014 2:24 | 4 Assault | FACE. THE SWITCHMAN WAS TRANSPORTED TO RESURRECTION HOSPITAL. | Operator Inside Adult (19 to 60) M |
| | | | A MALE ALLEGEDLY SHOVED AN EMPLOYEE ABOARD A TRAIN CAR AND VERBALLY | |
| | | | ASSAULTED HER. THE EMPLOYEE WAS TRANSPORTED TO ILLINOIS MASONIC HOSPITAL | |
| Rail | 11/26/2014 7:18 | 8 Assault | WITH STIFFNESS TO HER NECK. | I Operator Inside Adult (19 to 60) F |
| | | | | |
| Bus | 1/3/2014 16:55 | 5 Assault | ASSAULT ON EMPLOYEE/DRIVER. AN UNIDENTIFIED MALE SPAT ON THE OPERATOR. | I Operator Inside Adult (19 to 60) F |
| | | | | |
| | | | THE OPERATOR STATES THAT AN UNIDENTIFIED YOUTH STRUCK THE BUS OPERATOR IN | |
| Bus | 1/13/2014 7:33 | 3 Assault | THE FACE. THE OPERATOR'S FACE WAS VISIBLY SWOLLEN PER THE REPORT. | l Operator Inside Adult (19 to 60) F |
| 000 | | | THE OPERATOR STATED A MALE BOARDED THE BUS AND ATTEMPTED TO USE HIS CARD | |
| | | | AND IT DID NOT ALLOW ACCESS. THE OPERATOR REQUESTED A CASH FARE. THE MALE | |
| | | | BECAME IRRATE AND A VERBAL ALTERCATION RESULTED. THE MALE SPAT ON THE | |
| Bus | 1/22/2014 11:19 | 9 Assault | OPERATOR. | I Operator Inside Adult (19 to 60) M |
| | | | | |
| | | | A FEMALE PASSENGER WAS HARRASSING PASSENGERS ABOARD THE BUS. THE | |
| | | | INDIVIDUAL THEN APPROACHED THE OPERATOR AND SPAT AT THE SHIELD MAKING | |
| Bus | 1/26/2014 17:3 | 7 Assault | CONTACT WITH THE OPERATOR'S RIGHT JAW. OPERATOR REQUESTED MEDICAL. | I Operator Inside Adult (19 to 60) M |
| Dus | 1,20,201417.3 | , | | |
| | | | TWO UNKNOWN PASSENGERS WERE HEAVILY ENGAGED IN A VERBAL ALTERCATION | |
| | | | WHICH MADE ITS WAY TO THE FRONT OF THE BUS. THE BUS OPERATOR ATTEMPTED | |
| | | | TO BREAK UP THE ARGUMENT. ONE OF THE UNKNOWN PASSENGERS PUSHED THE | |
| Due | 1/28/2014 14:3 | 1 Accoult | OPERATOR OFF THE BUS. THE OPERATOR SUSTAINED AN INJURY TO HER BACK. | l Operator Inside Adult (19 to 60) F |
| Bus | 1/20/2014 14.3 | T Masquit | A MALE PASSENGER BECAME TRATE AND BEGAN TO VERBALLY ABUSE THE BUS | |
| Duc | 1/30/2014 20:3 | 6 Accoult | OPERATOR. THE PASSENGER SPAT ON THE OPERATOR AS HE ALIGHTED. | I Operator Inside Adult (19 to 60) M |
| Bus | 1/30/2014 20.3 | n Wasanir | A MALE CUSTOMER WAS SOLICITING CIGARETTES AND CD'S ABOARD THE BUS. THE | |
| | | | OPERATOR REQUESTED THE INDIVIDUAL TO STOP. THE CUSTOMER BECAME IRATE AND | |
| | | | STRUCK THE OPERATOR IN THE FACE AND FLED THE SCENE. THE OPERATOR WAS | |
| D | 2/14/2014 23:5 | 2 Accoudt | TRANSPORTED TO THE HOSPITAL. | I Operator Inside Adult (19 to 60) M |
| Bus | 2/14/2014 23:5 | Z MSSAUIL | TRANSFORMED TO THE HOST CIAE | |

| Transit | Incident Date & | NTD Event | | December of Enterelies |
|---------|------------------|------------|--|---------------------------------------|
| Mode | Time | Туре | Incident Description | Reported Injuries |
| | | | THE OPERATOR STATED WHILE MAKING A SERVICE STOP AN UNKNOWN MALE | |
| | | | BOARDED THE BUS AND BEGAN STRIKING THE OPERATOR WITH A STICK. THE | I Operator Inside Adult (19 to 60) M |
| Bus | 2/26/2014 13:48 | 3 Assault | OPERATOR SUSTAINED INJURIES TO HIS RIGHT SHOULDER AND HEAD. | Toperator triside Addit (25 to 00) IV |
| | | | CHECK ATOR STATED THAT AN HANKAGNAN MAN E DASSENCED STRUCK THE OPERATOR | |
| | | | OPERATOR STATED THAT AN UNKNOWN MALE PASSENGER STRUCK THE OPERATOR WITH A CANE THREE TIMES AFTER FAILING TO ANSWER A PACE RELATED QUESTION. | |
| | | | THE OPERATOR COMPLAINED OF PAIN TO HER RIGHT ELBOW AND RIGHT | |
| | _ | | | l Operator Inside Adult (19 to 60) F |
| Bus | 3/4/2014 15:14 | 4 Assault | HAND.PARAMEDICS RESPONDED AND TRANSPORTED THE OPERATOR. THE OPERATOR STATED THAT AN UNIDENTIFIED FEMALE BOARDED THE BUS AND | Toperator made Addit (25 to 50) |
| | | | BEGAN STRIKING HER IN THE NECK AND BACK FOR NO APPARENT REASON. THE | |
| | | | | |
| | | | OPERATOR WAS TRANSPORTED TO THE HOSPITAL WITH INJURIES TO HER BACK AND | I Operator Inside Adult (19 to 60) F |
| Bus | 3/12/2014 9:18 | 8 Assault | NECK. | Toperator misiae result (25 to 00). |
| | | | THE OPERATOR STATED WHILE LEAVING THE SERVICE STOP AN UNKNOWN MALE | |
| | | | PASSENGER FELL IN THE MIDDLE OF THE AISLE. THE INDIVIDUAL THEN APPROACHED | |
| | | | THE OPERATOR AND BEGAN ATTACKING HIM. THE OPERATOR SUSTAINED A BACK AND | |
| _ | 0/10/001447.4 | 4 4 | RIGHT SHOULDER INJURY AND WAS TRANSPORTED TO THE HOSPITAL. | l Operator Inside Adult (19 to 60) M |
| Bus | 3/19/2014 17:4 | 1 Assault | RIGHT SHOULDER INJURY AND WAS TRANSFORTED TO THE HOSPITAL. | Topolisto. |
| | | | THE OPERATOR STATED THAN AN UNIDENTIFIED MALE BOARDED THE BUS AND | |
| | | | ATTEMPTED TO USE A VENTRA CARD WHICH WAS DEEMED INVALID BECAUSE THE | |
| | | | VENTRA CARD NEEDED TO BE REMOVED FROM THE PASSENGER'S WALLET. THE | |
| | | | OPERATOR REQUESTED THE VENTRA CARD BE REMOVED FROM HIS WALLET. THE MALE | |
| | | | BECAME IRATE AND THE OPERATOR FEARED FOR HER SAFETY AND ALIGHTED THE BUS. | |
| | | | THE MALE FOLLOWED HER AND PUSH THE OPERATOR. THE OPERATOR IS CLAIMING | |
| | | | INJURY TO HER RIGHT KNEE AND RIGHT ANKLE. AMBULANCE ARRIVED AND | |
| _ | 2 /24 /204 4 8.5 | 0 4 | TRANSPORTED THE OPERATOR TO THE HOSPITAL. | Operator Inside Adult (19 to 60) F |
| Bus | 3/21/2014 8:5 | U ASSAUIT | TRANSPORTED THE OPERATOR TO THE HOST HALL | |
| | | | AN UNKNOWN FEMALE PASSENGER REFUSED TO FOLD HER CHILD'S STROLLER WHILE | |
| | | | ON THE BUS. THE FEMALE PASSENGER BECAME IRATE AND SPAT ON THE OPERATOR'S | |
| | | | PROTECTIVE SHIELD. THE FEMALE PASSENGER THEN REACHED INSIDE THE SHIELD AND | |
| | | | ATTEMPTED TO STRIKE THE OPERATOR. THE OPERATOR MOVED TO AVOID GETTING | |
| Dur | 4/21/2014 19:2 | Q Δesquit | STRUCK AND INJURED HER KNEE AND WAS TRANSPORTED TO THE HOSPITAL. | I Operator Inside Adult (19 to 60) F |
| Bus | 4/21/2014 19:2 | D Assault | THE OPERATOR STATED A MALE BOARDED THE BUS AND REFUSED TO PAY. THE | |
| | | | OPERATOR EXPLAINED FARE PROCEDURES. THE IRATE MALE SPAT ON THE OPERATOR. | |
| Due | 4/25/2014 22:3 | Q Accault | THE OPERATOR WAS TRANSPORTED TO THE HOSPITAL. | I Operator Inside Adult (19 to 60) F |
| Bus | 4/ 23/ 2014 22:3 | 13 Masautt | THE OF EACH OF THE PARTY OF THE | |

| Transit | Incident Date & | NTD Event | | |
|--------------|---------------------------------------|-----------|---|--------------------------------------|
| Mode | Time | Туре | Incident Description | Reported Injuries |
| | | | AN UNIDENTIFIED MALE VERBALLY THREATENED THE OPERATOR AND OTHER | |
| | | | PASSENGERS STATING HE WOULD SHOOT HER AND EVERYONE ON THE BUS. POLICE | |
| | | | REMOVED THE INDIVIDUAL. THE OPERATOR REQUESTED MEDICAL BECAUSE SHE WAS | |
| Bus | 4/27/2014 3:47 | 7 Assault | TOO UPSET TO CONTINUE HER ROUTE. | l Operator Inside Adult (19 to 60) F |
| | | | A FEMALE BOARDED THE BUS AND BEGAN A VERBAL ALTERCATION REGARDING FARE | |
| | | | PROCEDURES WITH THE OPERATOR. THE PASSENGER BECAME IRATE AND MACED THE | |
| | | | OPERATOR. THE OPERATOR WAS TRANSPORTED TO THE HOSPITAL WITH INJURY TO | |
| Bus | 4/30/2014 1:32 | 2 Assault | HER RIGHT EYE. | I Operator Inside Adult (19 to 60) F |
| | | | THE OPERATOR STATED A MALE BOARDED THE BUS AND SWUNG AN AXE AT THE | |
| | | | OPERATOR'S PROTECTIVE SHIELD. THE MALE ALIGHTED THE BUS AND FLED THE SCENE. | |
| | | | AMBULANCE TRANSPORTED THE OPERATOR TO THE HOSPITAL DUE TO THE OPERATOR | |
| Bus | 5/3/2014 14:04 | 4 Assault | EXPERIECING A PANIC ATTACK AND ANXIETY. | I Operator Inside Adult (19 to 60) F |
| | | | OPERATOR STATED A GROUP OF MALE YOUTH BOARDED THE BUS AND BEGAN A | |
| | | | PHYSICAL ALTERCATION AMOUNT THE GROUP. THE YOUTH ALIGHTED THE BUS AND | |
| | | | THE PHYSICAL ALTERCATION CONTINUED. AN UNKNOWN OFFENDER PULLED A GUN | |
| | | | AND SHOT ANOTHER MALE YOUTH. THE INJURED MALE YOUTH RECEIVED AN INJURY | |
| | | | TO HIS RIGHT LEG AND WAS TRANSPORTED TO THE HOSPITAL. THE OPERATOR STATED | |
| | | | SHE WAS PREGNANT AND FEELING STRESSED. THE OPERATOR WAS ALSO | I Passenger Teen (13 to 18) M; I |
| Bus | 5/12/2014 21:19 | 9 Assault | TRANSPORTED. | Operator Inside Adult (19 to 60) F |
| | · · · · · · · · · · · · · · · · · · · | | A MALE BOARDED THE BUS AND PHYSICALLY ASSAULTED THE BUS OPERATOR FOR NO | |
| | | | APPARENT REASON. THE OPERATOR CLAIMED INJURY TO HIS NECK AND TOP OF HIS | |
| Bus | 5/20/2014 19:2 | 3 Assault | HEAD. THE OPERATOR WAS TRANSPORTED TO THE HOSPITAL. | l Operator Inside Adult (19 to 60) M |
| | · · · · · · · · · · · · · · · · · · · | | THE OPERATOR STATED A MALE INDIVIDUAL BOARDED THE BUS AND SPAT IN THE | |
| Bus | 6/13/2014 7:0 | 8 Assault | OPERATOR'S FACE. THE OPERATOR WAS TRANSPORTED TO THE HOSPITAL. | I Operator Inside Adult (19 to 60) M |
| | | | A MALE BOARDED THE BUS AT THE SERVICE STOP AND SPAT IN THE OPERATOR'S FACE | |
| | | | FOR NO APPARENT REASON. THE OPERATOR REQUESTED MEDICAL ASSISTANCE AND | |
| Bus | 6/13/2014 12:5 | 9 Assault | WAS TRANSPORTED TO THE HOSPITAL. | l Operator Inside Adult (19 to 60) M |
| | | | THREE FEMALES BOARDED THE BUS AND REFUSED TO PAY THE FARE. THE THREE | |
| | | | FEMALES BEGAN TO HARRASS AND THREATEN THE OPERATOR. THE OPERATOR STATED | |
| | | | MACE WAS SPRAYED TOWARD HER FACE BY ONE OF THE THREE FEMALES. THE | |
| | | | OPERATOR EXPERIENCED BURNING TO HER RIGHT EYE AND ARMS AND WAS | |
| Bus | 6/15/2014 22:5 | 8 Assault | TRANSPORTED TO THE HOSPITAL. | I Operator Inside Adult (19 to 60) F |

| Transit | Incident Date & | NTD Event | | Paramia d'Iniverse |
|---------|---------------------------------------|-----------|---|--|
| Mode | Time | Туре | Incident Description | Reported Injuries |
| | | | ATTERCATION WITH A | |
| | | | THE OPERATOR STATED SHE WAS INVOLVED IN A PHYSICAL ALTERCATION WITH A | |
| | | | FEMALE PASSENGER. THE FEMALE PASSENGER THEN REACHES AROUND THE SHIELD | |
| | | | AND STRUCK THE OPERATOR IN THE RIGHT SIDE OF HER FACE AND BIT HER ON THE | I Operator Inside Adult (19 to 60) F |
| Bus | 6/26/2014 20:58 | Assault | RIGHT HAND, THE OPERATOR WAS TRANSPORTED TO THE HOSPITAL. | Toperator inside Addit (15 to 60) |
| | | | A LABOR CROUD OF LINDLILY VOLITHS WERE CREATING A | |
| | | | THE OPERATOR STATED THAT A LARGE GROUP OF UNRULY YOUTHS WERE CREATING A | |
| | | | DISTURBANCE ABOARD THE BUS AND THREATENING THE OPERATOR WITH BODILY | |
| | | | HARM. POLICE ARRIVED AND APPREHENDED FIVE MALE YOUTHS. THE OPERATOR WAS | I Operator Inside Adult (19 to 60) M |
| Bus | 7/4/2014 17:26 | Assault | TRANSPORTED COMPLAINING OF A HEADACHE AND BACK PAIN. | Toperator inside Addit (15 to oo) it. |
| | | | THE PEOLITICAL PROCESSION OF THE PEOLITRE | |
| | | | THE OPERATOR STATED AN UNRULY MALE PASSENGER REFUSED TO PAY THE REQUIRED | |
| | | | FARE. UPON THE OPERATOR REQUESTING THE FARE; THE INDIVIDUAL BECAME IRATE | |
| | | | AND ATTEMPTED TO STRIKE THE OPERATOR WITH HIS FISTS. THE OPERATOR GRABBED | |
| | | | THE UNRULY MALE'S HAND TO DETER THE ATTACK. THE OPERATOR INJURED HIS RIGHT | l Operator Inside Adult (19 to 60) M |
| Bus | 7/18/2014 15:53 | Assault | SHOULDER AND WAS TRANSPORTED TO ST. BERNARD HOSPITAL. | Toperator hiside Addit (15 to bo) in |
| • | -11 111111 | | THE OPERATOR STATED TWO FEMALE YOUTH BOARDED THE BUS WITHOUT PAYING | |
| | | | THE REQUIRED FARE. ONE OF THE YOUTH THREW A BOTTLE OF WATER AT THE | |
| | | | OPERATOR AS THEY WERE ALIGHTING THE BUS. THE OPERATOR REQUESTED MEDICAL | |
| | | | DUE TO FACIAL PAIN AND WAS TRANSPORTED TO THE UNIVERSITY OF CHICAGO | l Operator Inside Adult (19 to 60) M |
| Buş | 7/18/2014 16:24 | Assault | HOSPITAL. | Toperator Inside Addit (19 to 00) IVI |
| | | | THE PARTICIPATION AND ADDRESS | |
| | | | THE BUS MADE CONTACT WITH A FEMALE PASSENGER. A MALE PASSENGER ABOARD | |
| | | | THE BUS BECAME IRATE TO THE OPERATOR AND A VERBAL ALTERCATION ENSUED. THE | I Operator Inside Adult (19 to 60) M |
| Bus | 9/13/2014 8:24 | Assault | OPERATOR WAS TRANSPORTED TO HOLY CROSS HOSPITAL. | TOperator inside Addit (19 to 60) M |
| | | | OPERATOR STATED THAT WHEN SHE WENT INTO THE WASHROOM THERE WAS AN | |
| | | | UNIDENTIFIED MALE WEARING A HOODIE. THE MALE ASSAULTED HER WITH A KNIFE. | |
| | | | THE OPERATOR RECEIVED BRUISES AND MINOR LACERATIONS TO HER LEFT SIDE OF | 2 Comment tracks a divise (40 to CO) F |
| Bus | 9/25/2014 18:51 | Assault | HER FACE, HAND AND SIDE OF HER NECK. | Operator inside Adult (19 to 60) F |
| • | · · · · · · · · · · · · · · · · · · · | | THE OPERATOR STATED THAT AN UNIDENTIFIED FEMALE STRUCK THE OPERATOR IN | |
| | | | THE RIGHT EYE WITH HER FIST BECAUSE THE OPERATOR REFUSED TO MOVE THE BUS | |
| | | | WHILE SHE LOOKED FOR HER FARE. THE OPERATOR WAS TRANSPORTED TO JACKSON | 1.00 |
| Bus | 9/27/2014 1:32 | 2 Assault | PARK HOSPITAL. | I Operator Inside Adult (19 to 60) F |

| Transit | Incident Date & | NTD Event | | |
|---------|-----------------|------------|---|--|
| Mode | Time | Туре | Incident Description | Reported Injuries |
| | | | TWO FEMALE PASSENGERS APPROACHED AN OPERATOR STATING THE BUS WAS TOO | |
| | | | HOT. ONE OF THE INDIVIDUALS PULLED OUT A CAN OF MACE AND SPRAYED THE | |
| | | | OPERATOR IN THE FACE. THE OPERATOR WAS TRANSPORTED TO THE UNIVERSITY OF | |
| Bus | 11/4/2014 16:0 | 0 Assault | ILLINOIS HOSPITAL FOR TREATMENT. | i Operator Inside Adult (19 to 60) F |
| | | | THE DAY OF THE | |
| | | | THE OPERATOR STATED A GROUP OF MALE YOUTH ALIGHTED THE BUS. ONE OF THE | |
| | | | MALES FIRED A PELLET GUN TOWARD THE OPERATOR STRIKING HIM IN THE FACE AND | 10 |
| Bus | 11/16/2014 21:5 | 0 Assault | HEAD. THE OPERATOR WAS TRANSPORTED TO JACKSON PARK HOSPITAL. | l Operator Inside Adult (19 to 60) M |
| | | | TO A A PRIME FOR AN | |
| | | | THE OPERATOR STATED WHILE SHE WAS WAITING FOR POLICE TO ARRIVE FOR AN | |
| | | | ASSAULT ON A FEMALE PASSENGER THE SAME UNKNOWN FEMALE (WHO APPEARED | |
| | | | TO BE MENTALLY CHALLENGED) SPAT ON THE OPERATOR'S FACE FOR NO APPARANT | |
| Bus | 11/17/2014 14:2 | 7 Assault | REASON. THE OPERATOR WAS TRANSPORTED TO JACKSON PARK HOSPITAL. | Operator Inside Adult (19 to 60) F |
| | | | | |
| | | | THE OPERATOR STATED THAT AFTER REPORTING A PREVIOUS DISTURBANCE (YOUTH | |
| | | | FIGHTING) ON THE BUS TO THE CONTROL CENTER. AN IRATE MALE ABOARD THE BUS | |
| | | | CONFRONTED THE OPERATOR AND STRUCK THE OPERATOR IN THE FACE. THE | 10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 |
| Bus | 11/21/2014 15:3 | 5 Assault | OPERATOR WAS TRANSPORTED TO TO OUR LADY OF RESURRECTION HOSPITAL. | l Operator Inside Adult (19 to 60) M |
| | | | THE OPERATOR REPORTS A MALE BOARDED THE BUS WITH A LIT CIGARETTE. THE | |
| | | | OPERATOR REQUESTED THE MALE TO EXTINGUISH HIS CIGARETTE. THE MALE BECAME | |
| | | | IRATE, VERBAL HARRASSING THE OPERATOR AND A PHYSICAL ALTERCATION ENSUED. | |
| | | | THE OPERATOR WAS TRANSPORTED TO ROSELAND HOSPITAL WITH INJURY TO HIS | |
| Bus | 12/3/2014 13:3 | 89 Assault | RIGHT ARM. | l Operator Inside Adult (19 to 60) M |
| ••• | | | | |
| | | | THE OPERATOR STATED A MALE OFFENDER SPAT ON HER FACE AS HE BOARDED THE | |
| Bus | 12/5/2014 7:0 | 05 Assault | BUS. THE OPERATOR WAS TRANSPORTED TO OUR LADY OF RESURRECTION HOSPITAL. | l Operator Inside Adult (19 to 60) F |
| | | _ | | |
| | | | THE OPERATOR REPORTS A MALE BOARDED THE BUS AND BEGAN TO VERBALLY | |
| | | | HARRASS HIM. THE OPERATOR WAS THEN STRUCK IN THE FACE BY THE MALE. THE | |
| Bus | 12/13/2014 18:5 | 58 Assault | OPERATOR WAS TRANSPORTED TO NORTHWESTERN HOSPITAL FOR TREATMENT. | I Operator Inside Adult (19 to 60) M |

| Transit | Incident Date & | NTD Event | 49 | D. Althor |
|---------|-----------------|-----------|--|--------------------------------------|
| Mode | Time | Туре | Incident Description | Reported Injuries |
| | | | | |
| | | | 2302 HRS OPERATOR 933, SOUTHBOUND LEAVING HOWARD, REPORTED HAVING LOST | |
| | | | HIS DOOR RELAY. THE OPERATOR WILL BE TROUBLESHOOTING. | |
| | | | 2304 HRS PER R888 | |
| | | | 2304 HRS PER R888 POLICE ASSISTANCE IS REQUIRED TO ASSIST WITH AN IRATE PASSENGER WHO IS CONTINUOUSLY PULLS THE EMERGENCY DOOR | |
| | | | RELEASE. THE SUPERVISOR IS REQUESTING THE POLICE BE SENT TO JARVIS. CHICAGO | |
| | | | POLICE DEPARTMENT 911 DISPATCHER 14 WAS CONTACTED FOR ASSISTANCE. | |
| | | | POLICE DEFANTIVIENT 311 DISPAICHER 14 WAS CONTACTED FOR ASSISTANCE. | |
| | | | 2306 HRS PER R888, THE UNIDENTIFIED AFRICAN AMÉRICAN FEMALE HAS JUST | |
| | | | ASSAULTED AN EMPLOYEE, OPERATOR 915 | |
| | | | DEADHEADING ON OPERATOR 933'S TRAIN. THE OFFENDER IS DESCRIBED AS AN | |
| | | | AFRICAN AMERICAN FEMALE APPROXIMATELY 40-45 YEARS OF AGE, WEARING A | |
| | | | WHITE HAT, PLAID SHIRT AND TAN KHAKIS. PER R888, OPERATOR 915 SUSTAINED | |
| | | | 7(1)(a), (b) and (c) OPERATOR | |
| | | | 915 REFUSED THE OFFER OF MEDICAL ASSISTANCE. | |
| | | | 2310 HRS CHICAGO POLICE ARE ON THE SCENE. | |
| | | | 2313 HR OPERATOR 933 IS MOVING. | |
| | | | 2315 HRS CONTROL INSTRUCTED R888 TO REQUEST OF THE POLICE THAT THE CHARGE BE UPGRADED TO A FELONY. | S |
| | | | (NOTE: INITIALLY OPERATOR 915 REFUSED MEDICAL, BUT EVENTUALLY WAS | |
| | | | TRANSPORTED BY THE POLICE TO 7(1)(a), (b) and (c) | |
| Rail | 3/29/2015 23:0 | 2 Assault | | l Operator Inside Adult (19 to 60) F |
| | | | THE OPERATOR CTATER AT CLARK (DEVON) AND HARDENTIES INDIVIDUAL TURGES | |
| | | | THE OPERATOR STATED AT CLARK/DEVON AN UNIDENTIFIED INDIVIDUAL THREW A BOTTLE FROM A MOVING CAR, STRIKING HER ON THE LEFT SIDE OF THE HEAD AND | |
| | | | | |
| | | | FACE. CHICAGO POLICE OFFICER AGRON (STAR (1)(b) BEAT #2413) RESPONDED AND GENERATED REPORT #HY220-170. FIRE DEPARTMENT AMBULANCE #46 RESPONDED | |
| | | | AND TRANSPORTED THE OPERATOR TO SAINT FRANCIS HOSPITAL FOR TREATMENT. THE | = |
| | | | OPERATOR COMPALINED OF HAVING A HEADACHE AND SHOWED SOME REDNESS ON | - |
| Rail | 4/13/2015 10:5 | 9 Assault | THE AFFECTED AREA OF HER FACE. NO DAMAGES WERE REPORTED. | Operator Inside Adult (19 to 60) F |
| | | | | |

| Transit | Incident Date & | NTD Ever | nt | |
|---------|-----------------|------------|---|--------------------------------------|
| Mode | Time | Type | Incident Description | Reported Injuries |
| - | | | THE OPERATOR STATED A GROUP OF UNRULY MALE YOUTHS WAS CROSSING IN FRONT | |
| | | | OF THE BUS AND ONE OF THE MALES THREW A BRICK THROUGH THE OPENED DRIVER'S | |
| | | | SIDE WINDOW. THE OPERATOR THREW UP HER ARM TO SHIELD HER FACE, WHEN THE | |
| | | | BRICK STRUCK HER LEFT HAND. THE OPERATOR SUSTAINED AN INJURY OF A SWOLLEN | |
| | | | LEFT HAND WITH A LACERATION. CHICAGO POLICE OFFICER | |
| Rail | 5/11/2015 20:1 | L4 Assault | BEAT #421 RESPONDED GENERATING A REPORT #HY 256 400; | I Operator inside Adult (19 to 60) F |

7(1)(b) WAS SOUTHBOUND 1621 HRS OPERATOR STANDING AT LOYOLA WHEN SHE REPORTED THERE WAS AN IRATE PASSENGER ON HER HEAD CAR 5304, 1622 HRS OPERATOR 829 REPORTED THE PASSENGER ALIGHTED HER TRAIN AND SHE WAS PROCEEDING. OPERATOR WAS INSTRUCTED TO GO EXPRESS FORM THORNDALE TO LAWRENCE.1623 HRS OPERATOR 829 WAS SOUTHBOUND APPROACHING GRANVILLE THE OPERATOR CALLED BY DIAL AND REPORTED THE IRATE PASSENGER SPAT ON HER LEFT ARM AND HER BACK. THE OPERATOR STATED SHE WAS VERY UPSET AND DID NOT KNOW IF SHE WAS ABLE TO CONTINUE OPERATING IN SERVICE. THE OPERATOR WAS ASKED IF SHE COULD CONTINUE UNTIL SHE COULD BE INTERCEPTED BY A SUPERVISOR. 1624 HRS A CALL WAS PLACE TO THE 911 CENTER FOR POLICE TO BE DISPATCHED TO LOYOLA 1625 HRS THE CUSTOMER ASSISTANT AT (1)(b)) WAS CONTACTED BY DIAL THE CUSTOMER ASSISTANT REPORTED THE IRATE PASSENGER WAS STILL IN THE AREA. THE CUSTOMER ASSISTANT WAS INSTRUCTED TO KEEP A VISUAL OF THE INDIVIDUAL AND WAS ADVISED THAT POLICE WERE DISPATCHED TO THAT LOCATION. 1634 HRS OPERATOR 829 WAS SOUTHBOUND AT ADDISON WHEN THE OPERATOR'S TRAIN, 1637 HRS OPERATOR 829 STATED SHE NEEDED MEDICAL ATTENTION, 1641 HRS THE CUSTOMER ASSISTANT AT LOYOLA REPORTED THERE WERE TWO POLICE OFFICER ARRIVED THEY STATED THEY WERE NOT THERE FOR THIS INCIDENT. THE CUSTOMER ASSISTED REPORTED SHE ADVISED THEM AND THE PASSENGER SPAT ON THE OPERATOR AND THE OFFICER ACCESSED HER BACK ONTO THE PROPERTY TO BOARD THE TRAIN, 1654 HRS OPERATOR THE REPORTED SHE ALIGHTED THE TRAIN SOUTHBOUND AT LAKE I ADVISED HER I WOULD CALL PARAMEDICS TO THAT LOCATION.

Rail 5/28/2015 16:21 Assault

I Operator Inside Adult (19 to 60) F

| Transit Mode | Incident Date & Time | NTD Event Type | Incident Description | Reported Injuries |
|-----------------|-------------------------|-------------------|---|---|
| Rail | 6/23/2015 18:46 | 6 Assault | THE OPERATOR STATED, THREE UNKNOWN FEMALE PASSENGERS ATTACKED ANOTHER FEMALE PASSENGER ON THE BUS. THE VICTIM THEN SPRAYED MACE AT THE OFFENDERS. THE OPERATOR COMPLAINED OF A HEADACHE AND DIFFICULTY BREATHING. THE VICTIM; 7(1)(a), (b) and (c) | I Passenger Adult (19 to 60) F; I Operator Inside Adult (19 to 60) F |
| | | | POLICE ASSISTANCE WAS REQUESTED FOR AN UNIDENTIFIED BLACK MALE WEARING (NO SHIRT, BLUE JEAN SHORTS, RED GYM SHOES AND CORN ROLL BRAIDS IN HIS HAIR) THAT ENTERED THE STATION SOLICITING FOR A RIDE ABOARD THE TRAIN, WHILE MAKING THE STATEMENT "WHAT'S WRONG WITH MY LIFE, I WANT TO KILL MYSELF". THE MALE CONTINUOUSLY ASKED FOR A RIDE WHEN SHE STATED C.T.A. POLICY AND THE REQUIRED FARE. THE MALE; HOWEVER, BEGAN TO GRAB HER SHOULDER IN A ROUGHLY MANNER UNTIL TWO UNIDENTIFIED MALE INDIVIDUALS OUTSIDE THE STATION INTERVENED. THE MALE WAS CLAIMING TO BE BIPOLAR AND EXPERIENCING DEPRESSION.AT 0945 HOURS, 7(1)(a), (b) and (c) [PRINCE] STATED, APPEARED TO BE 7(1)(b) and (c) WAS INSTRUCTED TO RETURN TO FOREST PARK TERMINAL ONCE RELEASED FROM THE HOSPITAL. THERE WAS NO FURTHER INFORMATION AVAILABLE. | |
| Rail | 8/8/2015 7:4 | 3 Assault | | I Operator Inside Adult (19 to 60) F |
| Rail | 9/23/2015 17:3 | 9 Assault | AN UNKNOWN MALE PASSENGER WHO HAD A NEGATIVE BALANCE ON HIS VENTRA CARD, BECAME IRATE WHEN HE WAS DENIED A FREE ENTRY. WHEN SUDDENLY, THE OFFENDER SPAT ON NO PUNCHED HER IN HER FACE WITH HIS FIST AND FLED THE STATION IN AN UNKNOWN DIRECTION. POLICE/MEDICAL ASSISTANCE. 7(1)(a), (b) and (c) |) I Operator Inside Adult (19 to 60) F |

| ransit | Incident Date & | NTD Event | | Reported Injuries |
|--------|-----------------|------------|---|--------------------------------------|
| lode | Time | Туре | Incident Description | neported injures |
| | | | A HISPANIC MALE THAT CLIMBED THROUGH THE MOTOR CAB WINDOW AND | |
| | | | ASSAULTED THE OPERATOR. THE OFFENDER WAS PUNCHING AND KICKING THE | |
| | | | | |
| | | | Of Clarifolis | |
| | | | DISPATCHER (66) NOTIFIED. 1921 HRS OPERATOR 211 REPORTS THE OFFENDER IS OFF THE TRAIN AND PASSENGERS | |
| | | | ARE ATTEMPTING TO PREVENT HIM FROM LEAVING THE SCENE. 1924 HRS OPERATOR | |
| | | | ARE ATTEMPTING TO PREVENT HIM PROVIDE CHICAGO FIRE DISPATCHER (DS) WAS | |
| | | | IS REQUESTING MEDICAL ASSISTANCE, CHICAGO FIRE DISPATCHER (DS) WAS | |
| | | | NOTIFIED. 1925 HRS R182 REPORTS THE OPERATOR IS IN THE SUPERVISOR BOOTH | |
| | | | AWAY FROM THE OFFENDER AND PASSENGERS ARE HOLDING THE OFFENDER ON THE | |
| | | | GROUND WAITING FOR POLICE TO ARRIVE. 1929 HRS R182 HAS TAKEN OVER | |
| | | | OPERATION OF RUN TERRAIN AND IS MOVING (-9 MINUTES). RUN TERMAS | |
| | | | INSTRUCTED TO RUN EXPRESS FROM CLARK/LAKE TO DAMEN. 1934 HRS ON THE SCENE REPORTS POLICE (STAR 7(1)(b) BEAT #105) IS | |
| | | | ON THE SCENE REPORTS POLICE (STAR AND BEAT #105) IS ON THE SCENE. 1936 HRS R186 REPORTS CHICAGO FIRE DEPARTMENT AMBULANCE #74 | L |
| | | | IS ON THE SCENE. THE OPERATOR IS BEING TRANSPORTED TO NORTHWESTERN | |
| | | | | l Operator Inside Adult (19 to 60) F |
| Rail | 10/25/2015 19:2 | 25 Assault | HOSPITAL. | |
| | | | Per the bus operator an unknown male passenger attempted to pay the far with an | |
| | | | invalid ventra card. Upon the operator requesting a fare the individual became | |
| | | | combative and allegedly poured alcohol on the bus operator. The operator was | |
| | 1/9/2015 18:0 | NE Assoult | transported to Trinity hospital with for observation. | I Operator Inside Adult (19 to 60) M |
| Bus | 1/9/2015 18:0 | D Assault | transported to miny hospital was | |
| | | | The operator stated that an female boarded the bus and began to curse him out. The | |
| | | | female then reached around the protection shield and slapped/spit in the operator's | |
| D. 15 | 2/7/2015 18:4 | 10 Assault | face. The operator was transported to Northwestern Hospital. | I Operator Inside Adult (19 to 60) M |
| Bus | 2///2013 10. | TO MODERAL | The operator stated an unknown individual was playing loud music aboard the bus. The | |
| | | | operator alighted to notify control regarding the incident. Upon reboarding the | |
| | | | individual struck the operator face with his fist. The operator was transported to South | |
| | 2/21/2015 13: | | Shore Hospital for treatment/observation. | I Operator Inside Adult (19 to 60) M |

| Transit | Incident Date & | NTD Event | | |
|---------|-----------------|-----------|--|--------------------------------------|
| Mode | Time | Туре | Incident Description | Reported Injuries |
| | | | PER CTA SUPERVISOR 7(1)(b), THE OPERATOR STATED AN UNIDENTIFIED | |
| | | | MALE CUSTOMER WHO APPEARED TO BE INTOXICATED STRUCK HIM IN THE HEAD, | |
| | | | FACE AND LIP AND POURED BEER ON HIM OVER THE SAFTEY SHIELD. ALSO, THE BEER | |
| | | | BOTTLE MADE CONTACT WITH THE OPERATOR'S FACE. NO VISIBLE SIGNS OF INJURY. | |
| | | | THE MALE THEN FLED FROM THE SCENE. AT 2210 HOURS, AMBULANCE #37 | |
| | | | RESPONDED AND TRANSPORTED THE OPERATOR TO JACKSON PARK HOSPITAL FOR | |
| | | | TREATMENT. AT 2300 HOURS, CHICAGO POLICE BEAT #631R RESPONDED AND | |
| | | | COMPLETED POLICE REPORT RD #HY171048. | |
| | | | | |
| Bus | 3/3/2015 22:19 | Assault | | I Operator Inside Adult (19 to 60) M |
| | | | PER K-11 BUS SUPERVISOR (1)(b), THE OPERATOR REPORTS | |
| | | | THAT AN UNIDENTIFIED FEMALE PEDESTRIAN ATTEMPTED TO BOARD THE BUS AFTER | |
| | | | THE OPERATOR HAD PULLED AWAY FROM THE DESIGNATED SERVICE STOP. THE | |
| | | | OPERATOR CURBED THE BUS TO ALLOW THE FEMALE TO BOARD SAFELY, HOWEVER, AN | |
| | | | UNIDENTIFIED MALE BECAME UNRULY THEN BEGAN TO VERBALLY HARASS THE | |
| | | | OPERATOR, THE OPERATOR CONTINUED IN SERVICE. THE MALE BEGAN TO MAKE | |
| | | | VERBAL THREATS TO DO BODILY HARM TO THE EMPLOYEE AS HE ALIGHTED AT 95TH / | |
| | | | ST. LAWRENCE. THE MALE THREW AN UNKNOWN OBJECT AT THE BUS AFTER HE | |
| | | | ALIGHTED, CAUSING GLASS SLIVERS TO HIT THE OPERATOR IN THE FACE WHEN THE | |
| | | | DRIVER'S SIDE WINDSHIELD WAS CRACKED, CHICAGO POLICE UNIT | |
| | | | 7(1)(b) BEAT #632 ALONG WITH CHICAGO FIRE DEPARTMENT | |
| | | | ENGINE #22 RESPONDED, REPORT #HY181478 WAS COMPLETED. THE OFFENDER LEFT | |
| Bus | 3/12/2015 12:59 | 9 Assault | PRIOR TO ARRIVAL, THE OPERATOR WAS TRANSPORTED TO TRINITY HOSPITAL. | l Operator Inside Adult (19 to 60) M |

| Transit Mode | Incident Date & Time | NTD Eve Type | nt Incident Description | Reported Injuries |
|-----------------|-------------------------|-----------------|--|--------------------------------------|
| Wode | mile. | туре | iliciaent Description | troportion mystics |
| | | | PER (1)(b), THE OPERATOR STATED THAT AN UNIDENTIFIED MALE | |
| | | | WAS HARASSING CUSTOMERS AND ASSAULTED HER WHILE ABOARD THE BUS FOR NO | |
| | | | APPARENT REASON. OPERATOR MCFADDEN $(7(1)(b))$ SUSTAINED INJURIES TO HER | |
| | | | LEFT ARM. CHICAGO POLICE RESPONDED (| |
| | | | 7(1)(b), ARRIVAL TIME UNKNOWN). NO POLICE REPORT WAS GENERATED AT THIS | |
| | | | TIME. 7(1)(a), (b) and (c) | |
| | | | . THE UNIDENTIFIED MALE OFFENDER WAS | |
| | | | TAKEN INTO CUSTODY AND TRANSPORTED TO LAKE SHORE HOSPITAL BY POLICE FOR | |
| | | | TREATMENT, CHICAGO POLICE REPORTED THAT NO PERSONAL INFORMATION COULD | |
| | | | BE OBTAINED FROM THE UNIDENTIFIED OFFENDER AT THIS TIME. | I Passenger Adult (19 to 60) M; I |
| Bus | 3/14/2015 10:2 | 2 Assault | | Operator Inside Adult (19 to 60) F |
| | | | TOOR AND VICTOR OF STATE OF ST | |
| | | | AT 0005 AM HOURS, PER CTA SUPERVISOR (1)(b)), THE OPERATOR STATED FIVE UNIDENTIFIED FEMALE TEENAGE CUSTOMERS WHO WERE ABOARD THE | |
| | | | BUS ATTEMPTED TO PULL ANOTHER FEMALE CUSTOMER 7(1)(b) and (c) | |
| | | |) OFF OF THE BUS FROM | |
| | | | THE FRONT DOOR. THE OPERATOR STATED AS SHE INTERVENED SHE WAS STRUCK IN | |
| | | | THE FACE ALONG WITH 7(1)(C) BY THE FIVE FEMALES WHO THEN FLED THE SCENE. | |
| | | | CHCAGO POLICE BEAT #447R RESPONDED. REFER TO POLICE REPORT RD #HY187471. | |
| | | | AMBULANCE #25 RESPONDED AND TRANSPORTED THE OPERATOR ALONG WITH | |
| | | | | Passenger Teen (13 to 18) F; |
| Bus | 3/16/2015 22:2 | 9 Assault | | Operator Inside Adult (19 to 60) F |
| y | | | THE OPERATOR STATED THAT WHILE PASSENGERS WERE ALIGHTING, AN UNIDENTIFIED | |
| | | | MALE BECAME COMBATIVE AND SWUNG HIS CLINCHED FIST AT THE OPERATOR, | |
| | | | STRIKING THE OPERATOR'S FACE. (SWOLLEN LEFT SIDE). SHORTLY THEREAFTER THE | |
| | | | INDIVIDUAL ALIGHTED AND FLED THE SCENE WITHOUT FURTHER INCIDENT. CHICAGO | |
| | | | POLICE UNIT STAR 7(1)(b) BEAT:1135, ALONG WITH ENGINE TRUCK #107, AMBULANCE | |
| | | | #64, AND RESPONDED TO THE SCENE. THE EMPLOYEE WAS | |
| | | | CONSCIOUS AND ALERT AT THE TIME OF TRANSPORT TO MOUNT SINAI HOSPITAL FOR | |
| Bus | 4/4/2015 15:2 | 28 Assault | TREATMENT | I Operator Inside Adult (19 to 60) M |

| Transit | Incident Date & | NTD Event | Incident Description | Reported Injuries |
|---------|-----------------|-----------|---|---|
| Mode | Time | Туре | Incident Description | |
| | | | OPERATOR STATES THAT AN UNIDENTIFIED MALE FAILED TO PAY THE REQUIRED FARE | |
| | | | (PAID ONLY \$1.00) AFTER BOARDEDING THE BUS. THE MALE BECAME UNRULY AFTER | |
| | | | THE OPERATOR REQUESTED THE REQUIRED FARE THEN PUNCHED THE OPERATOR IN | |
| | | | THE FACE. CHICAGO POLICE RESPONDED, AN ARREST WAS MADE. CHICAGO FIRE | |
| | | | DEPARTMENT ALSO RESPONDED, PARAMEDICS TRANSPORTED THE OPERATOR WHO | |
| | | | WAS CONSCIOUS AND ALERT AT THE TIME OF TRANSPORT TO ST. BERNARD HOSPITAL | |
| Bus | 4/27/2015 16:4 | 4 Assault | FOR A LACERATION ON HIS NOSE AND BRUISES. | l Operator Inside Adult (19 to 60) M |
| | | | THE OPERATOR STATED A MALE PASSENGER 7(1)(b) and (c) | |
| | | | WAS APPROACHED BY AN UNIDENTIFIED MALE PASSENGER ABOARD THE | |
| | | | BUS ASKING HIM "WHAT ARE YOU LOOKING AT?" THE UNIDENTIFED MALE THEN | |
| | | | PRESENTED A GUN TO 7(1)(C) . CHICAGO POLICE OFFICERS BEAT | |
| | | | 7(1)(b) AND OFFICER (7/1)(b) RESPONDED; HOWEVER, THE | |
| | | | OFFENDER HAD LEFT THE SCENE PRIOR TO POLICE ARRIVAL, CHICAGO PARAMEDIC | |
| | | | VEHICLE #1 ARRIVED, TRANSPORTING THE CONSCIOUS OPERATOR TO ST. BERNARD | |
| Bus | 5/22/2015 0:2 | S Assault | HOSPITAL FOR SHORTNESS OF BREATH AND CHEST PAINS. | l Operator Inside Adult (19 to 60) F |
| DUS | 3/22/2013 0.2 | 0 A3300A | THE OPERATOR STATED THAT TWO MALE PASSENGERS BOARDED AND REFUSED TO PAY | 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - |
| | | | THE FARE. THE OPERATOR REQUESTED A FARE AND ONE OF OFFENDERS BECAME | |
| | | | VERBALLY ABUSIVE, UPON ALIGHTING THE BUS HE REACHED AROUND THE PROTECTIVE | |
| | | | SHIELD AND PUNCHED THE OPERATOR ON THE CROWN OF HER HEAD WITH HIS FIST. | |
| | | | AMBULANCE #30 ARRIVED AND TRANSPORTED THE OPERATOR TO HOLY CROSS | |
| Bus | 5/23/2015 4:3 | 9 Assault | HOSPITAL FOR TREATMENT. | Operator Inside Adult (19 to 60) M |
| | 1179 | | THE OPERATOR STATED THAT AN UNKNOWN MALE ALIGHTED THE BUS, WHEN THE | |
| | | | OPERATOR WAS CLOSING THE DOORS, THE INDIVIDUAL SPAT ON THE OPERATOR'S | |
| | | | RIGHT EYE. CHICAGO POLICE ALONG WITH AMBULANCE #14, RESPONDED TO THE | |
| | | | SCENE AND TRANSPORTED THE OPERATOR TO JACKSON PARK FOR TREATMENT. | |
| | | | CHICAGO POLICE ARRESTED THE OFFENDER. THE OPERATOR WAS TREATED AND | |
| ₿us | 6/21/2015 21:3 | 9 Assault | RELEASE FROM THE HOSPITAL. | i Operator Inside Adult (19 to 60) M |
| | | | The operator stated three passengers attacked another passenger on the bus. The | |
| | | | victim sprayed mace at the offenders. A victim sustained a head injury and was | |
| | | | transported for care. The operator suffered a headache and difficulty breathing and was | Passenger Adult (19 to 60) F; |
| Bus | 6/23/2015 18:4 | 6 Assault | transported for care. | Operator Inside Adult (19 to 60) F |

| Transit | Incident Date & | NTD Eve | | Reported Injuries |
|---------|-----------------|------------|---|--------------------------------------|
| Mode | Time | Туре | Incident Description | |
| | | | THE OPERATOR OF RUN | |
| | | | PULLED IN FRONT OF RUN 7(1)(b) BUS #4140) TO GET OUT THE | |
| | | | MIDDLE OF THE STREET. (1)(b)) BECAME CONFRONTATIONAL | |
| | | | WITH (1)(b)) AS EGAN TO WALK AWAY, MR. | |
| | | | STRUCK HIM ON THE BACK OF THE HEAD KNOCKING HIS HAT AND GLASSES OF | : |
| | | | HIS FACE. (7(1)(b)) REFUSED MEDICAL ATTENTION, HOWEVER; | |
| | | | 7(1)(b)) COMPLAINED OF $7(1)(a)$, (b) and (c) AND DID | |
| | | | REQUEST MEDICAL ATTENTION. CHICAGO POLICE (OFFICER LITTLE, STAR 7(1)(b) BEAT | |
| | | | #114) RESPONDED AND GENERATED REPORT #HY336381. 7(1)(a), (b) and (c) | |
| | | | | |
| Bus | 7/11/2015 12:2 | 9 Assault | | I Operator Inside Adult (19 to 60) M |
| | | | A VERBAL ALTERCATION WITH ANOTHER FEMALE YOUTH WHO WAS STANDING ON THE SIDEWALK AS SHE ATTEMPTED TO ALIGHT THE BUS AT 73RD / EXCHANGE. THE FEMALE PICKED UP A BOTTLE CONTAINING AN UNKNOWN LIQUID AND THREW IT AT THE YOUTH AS SHE STEPPED OFF OF THE BUS, RESULTING IN THE LIQUID SPLASHING IN TO THE OPERATOR'S FACE (EYES). THE OPERATOR STATED THAT TWO ADDITIONAL UNIDENTIFIED FEMALES APPROACHED AND ALSO BECAME INVOLVED IN THE PHYSICAL ALTERCATION. THE OPERATOR STATED THAT THREE OFFENDERS HAD TASER GUNS IN THEIR POSSESSION WHICH WERE USED DURING THE ALTERCATION (TOTAL FOUR FEMALES). CHICAGO POLICE RESPONDED. THERE WERE THREE ARRESTS MADE, REPORT RD #HY374136 WAS COMPLETED FOR AGGRAVATED BATTERY AND SIMPLE ASSAULT. AMBULANCE #50 RESPONDED THEN TRANSPORTED THE OPERATOR WHO WAS | |
| Bus | 8/8/2015 12:: | 12 Assault | CONSCIOUS AT THE TIME OF TRANSPORT TO SOUTH SHORE HOSPITAL. | I Operator Inside Adult (19 to 60) F |
| | -,-, | | | |
| | | | THE OPERATOR STATED THAT EIGHT UNKNOWN FEMALES WERE INVOLVED IN AN | |
| | | | VERBAL ALTERCATION WITH THREE OTHER UNKNOWN FEMALES ABOARD THE BUS, | |
| | | | WHEN ONE OF THE INDIVIDUALS SPRAYED MACE/PEPPER SPRAY. THE OFFENDERS FLED | |
| | | | THE SCENE, WHILE THE OPERATOR SUSTAINED THE EFFECTS OF THE MACE TO HIS EYES | • |
| | | | CHICAGO POLICE AND AMBULANCE #08 RESPONDED. THE OPERATOR WAS | 10 |
| Bus | 8/16/2015 22: | 51 Assault | TRANSPORTED TO UIC HOSPITAL FOR OBSERVATION/TREATMENT. | l Operator Inside Adult (19 to 60) F |

| Transit | Incident Date & | NTD Even | t | Ownered Injuries |
|---------|-----------------|------------|--|--------------------------------------|
| Mode | Time | Type | Incident Description | Reported Injuries |
| Mode | Time | гуре | AT 1916 HOURS SUPERVISOR ARRIVED ON THE SCENE. AMBULANCE #61 RESPONDED PRIOR TO THE SUPERVISOR'S ARRIVAL AND TRANSPORTED THE OPERATOR WHO WAS CONSCIOUS TO SWEDISH COVENANT HOSPITAL FOR ELEVATED BLOOD PRESSURE AFTER HE COMPLAINED OF HAVING NO FEELING IN HIS RIGHT EAR. CHICAGO POLICE UNIT (*** (*** (*** (*** (*** (*** (*** (* | |
| | | | STATED THAT THEY WERE INFORMED THAT THE OPERATOR ALLEGEDLY STOPPED THE | 1 Operator Inside Adult (19 to 60) F |
| Bus | 8/22/2015 18:3 | 6 Assault | FEMALE FROM HITTING HIM BY GRABBING HER ARM. | Toperator Histor Addit (15 to 50) |
| | | | THE OPERATOR STATED THAT AN UNIDENTIFIED MALE SPAT ON HIM THEN BEGAN TO ATTACK HIM FOR REASONS UNKNOWN. THE OPERATOR BECAME INVOLVED IN A PHYSICAL ALTERCATION WITH THE MALE ABOARD THE BUS WHILE TRYING TO DEFEND HIMSELF, RESULTING IN A INJURY TO THE OPERATOR'S LEFT ARM. MEDICAL ASSISTANCE WAS REQUESTED. CHICAGO POLICE RESPONDED, AN ARREST WAS MADE OF THE UNIDENTIFIED MALE OFFENDER. CRIMINAL REPORT RD #HY401073 WAS COMPLETED, A REQUESTED WAS MADE FOR A FELONY UPGRADE CHARGE. AMBULANCE #29 RESPONDED THEN TRANSPORTED THE OPERATOR WHO WAS CONSCIOUS TO | |
| Bus | 8/28/2015 17: | 20 Assault | METRO SOUTH HOSPITAL FOR TREATMENT. | I Operator Inside Adult (19 to 60) M |

| Incident Date & | NTD Eve | ent | |
|-----------------|---------------|--|---|
| Time | Туре | Incident Description | Reported Injuries |
| | | THE EMPLOYEE STATED THAT WHILE ON FALLBACK, HE WAS WALKING TO MAKE HIS | |
| | | | |
| | | · | |
| | | | |
| | | | |
| | | | |
| | | UNKNOWN DIRECTION ON FOOT. HE WAS STANDING ON SOUTHEAST CORNER OF | |
| | | PULASKI / 80TH. CHICAGO POLICE UNIT STAR (1)(D) BEAT:831 RESPONDED AND | |
| | | GENERATED A REPORT WITH AN RD #HY406485. NO ARREST WAS MADE. 7(1)(a), (b) and (c) | |
| | | | |
| 9/1/2015 19:2 | 4 Assault | | l Operator Inside Adult (19 to 60) M |
| | | | |
| | | THE OPERATOR STATED THAT WHEN HE MADE A SERVICE STOP EASTBOUND AT GRAND | |
| | | / OAK PARK THERE WERE TWO UNKNOWN MALES STANDING, WHEN THE OPERATOR | |
| | | OPENED THE DOORS THEY THREW ROCKS AT THE BUS AND ONE ROCK WENT OVER THE | |
| | | OPERATOR'S SHEILD STRIKING HIM ON HIS HEAD (BLEEDING). SHORTLY THERAFTER THE | |
| | | OFFENDERS FLED THE SCENE IN AN UNKNOWN DIRECTION. CHICAGO POLICE UNIT | |
| | | STAR ^{T(1)(b)} BEAT:2512 AND FIRE ENGINE TRUCK #63, RESPONDED AND TRANSPORTED | |
| | | THE OPERATOR WHO WAS CONSCIOUS AND BREATHING AT THE TIME TO WEST | |
| 9/3/2015 13:1 | 1 Assault | SUBURBAN HOSPITAL FOR TREATMENT. | l Operator Inside Adult (19 to 60) M |
| | 9/1/2015 19:2 | Time Type | THE EMPLOYEE STATED THAT WHILE ON FALLBACK, HE WAS WALKING TO MAKE HIS RELIEF, WHEN AN UNDENTIFIED MALE OFFENDER ATTEMPTED TO ROB HIM OF HIS PERSONAL BELONGINGS. OFF HIS OFFENDER AND KEPT HIS PERSONAL BELONGINGS. AFTER BEING STRUCK WHILE DEFENDING HIMSELF, HE STATED THAT THE OFFENDER THEN FLED THE SCENE IN AN UNKNOWN DIRECTION ON FOOT. HE WAS STANDING ON SOUTHEAST CORNER OF PULASKI / 80TH. CHICAGO POLICE UNIT STAR (1)(0) BEAT:831 RESPONDED AND GENERATED A REPORT WITH AN RD #HY406485. NO ARREST WAS MADE. (10) DIRECTION OF POLICE UNIT STAR (10) BEAT:831 RESPONDED AND OPENED THE DOORS THEY THREW ROCKS AT THE BUS AND ONE ROCK WENT OVER THE OPERATOR'S SHEILD STRIKKING HIM ON HIS HEAD (BLEEDING). SHORTLY THERAFTER THE OFFENDERS FLED THE SCENE IN AN UNKNOWN DIRECTION. CHICAGO POLICE UNIT STAR (10) BEAT:2512 AND FIRE ENGINE TRUCK #63, RESPONDED AND TRANSPORTED THE OPERATOR WHO WAS CONSCIOUS AND BREATHING AT THE TIME TO WEST |

| Transit | Incident Date & | NTD Even | | |
|---------|-------------------|------------|---|--------------------------------------|
| Mode | Time. | Туре | Incident Description | Reported Injuries |
| | | | | |
| | | | 7/11/h) and (a) | |
| | | | THE OPERATOR STATED AN ADULT MALE 7(1)(b) and (c) BOARDED THE BUS AND REFUSED | |
| | | | TO PURCHASE A FARE CLAIMING HE DID NOT HAVE THE FUNDS TO PURCHASE THE | |
| | | | FARE. THE OPERATOR REQUESTED THE FARE FOR A SECOND TIME AND 7(1)(c) | |
| | | | ALIGHTED THE BUS. PRIOR TO ALIGHTING THE BUS, 7(1)(C) TURNED TO FACE THE | |
| | | | | |
| | | | OPERATOR AND SPAT AT THE OPERATOR, CONNECTING WITH HER EYE. THE OPERATOR | |
| | | | WAS ABLE TO FLAG DOWN A CHICAGO POLICE CAR (BEAT 406E, STAP (1)16, OFFICER | |
| | | | AND NOTIFIED THEM OF THE INCIDENT. UPON SEEING THE POLICE OFFICERS, | |
| | | | THE OFFENDER PROCEEDED TO FLEE THE SCENE AND THE OFFICERS GAVE CHASE. THE | |
| | | | PURSUING CHICAGO POLICE OFFICERS WERE ABLE TO STOP AND PLACE THE | |
| | | | INDIVIDUAL UNDER ARREST. CHICAGO POLICE OFFICER | |
| | | | #HY463642. THE OPERATOR WAS TRANSPORTED TO TRINITY HOSPITAL VIA | |
| | | | AMBULANCE NUMBER 9 IN BREATHING AND CONSCIOUS STATE FOR OBSERVATION | |
| | | | DUE TO THE OFFENDER'S SALIVA MAKING CONTACTS WITH HER EYE. TWO POLICE | |
| | | | OFFICERS WERE ALSO INJURED DURING THE CHASE AND APPREHENSION OF THE | , |
| | | | OFFENDER. THE OFFENDER IS CHARGED WITH CLASS 3 FELONY, (AGGRAVATED BATTER' ON A PROTECTED EMPLOYEE) WITH THE COURT DATE TO BE DETERMINED. RUN 755 | • |
| | | | DID SUSTAIN A 45 MINUTE DELAY AND THE OPERATOR WILL COMPLETE A REPORT TO | |
| | | | | I Operator Inside Adult (19 to 60) F |
| Bus | 10/15/2015 21:0 | J4 Assault | MANAGER UPON BEING DISCHARGED FROM THE HOSPITAL. | Toperator inside Addit (25 to 00) t |
| | | | THE BUS OPERATOR WAS PUNCHED IN THE FACE BY AND UNIDENTIFIED MALE BECAUSE | = |
| | | | HE MISSED HIS BUS STOP AT CALIFORNIA AVENUE AND THE INCIDENT HAPPENED AT | - |
| _ | 40 104 1004 5 46. | 10 A li | HOMAN AVENUE. THE BUS OPERATOR WAS TRANSPORTED TO NORWEIGAN HOSPITAL. | LOperator Inside Adult (19 to 60) M |
| Bus | 10/31/2015 16:4 | 48 Assault | HOMAN AVENUE. THE BUS OPERATOR WAS TRANSPORTED TO NORWEIGAN TIOSPITAL | Operator maide Addit (13 to 00) in |
| | | | THE OPERATOR STATED THAT A COUPLE MALE/FEMALE BOARDED THE BUS. WHEN | |
| | | | THEY WENT TO PAY FOR THEIR FARE THEIR VENTRA CARD READ INNSUFFICENT FUNDS. | |
| | | | THE OPERATOR REQUESTED A FARE. SHORTLY THEREAFTER THE COUPLE WAS | |
| | | | ALIGHTING WHEN THE FEMALE THEN SPAT MAKING CONTACT WITH THE OPERATOR'S | |
| | | | FACE AND FLED THE SCENE. CHICAGO POLICE UNIT STAR (1)(6) BEAT:1933 ALONG | |
| | | | WITH AMBULANCE #62, RESPONDED AND TRANSPORTED THE OPERATOR TO ILLINOIS | |
| Duc | 41/4/2018 17: | 17 Account | MASONIC FOR TREATMENT. | Operator Inside Adult (19 to 60) M |
| Bus | 11/1/2015 17: | 17 Assault | IVIAJONIC FOR TREATIVICIO. | |

| Transit | Incident Date & | NTD Event | · · · · · · · · · · · · · · · · · · · | Reported Injuries |
|---------|-----------------|------------|--|--------------------------------------|
| Mode | Time | Туре | Incident Description | Reported injuries |
| | | | THE OPERATOR STATED THAT AN UNKNOWN MALE PASSENGER BOARDED THE BUS AND INITIALLY REFUSED TO PAY THE REQUIRED FARE. UPON THE INDIVIDUAL REACHING HIS DESTINATION, HE THEN SPAT ON THE OPERATOR'S SHIELD MAKING CONTACT WITH HER RIGHT SLEEVE. THE OFFENDER FLED THE SCENE. THE OPERATOR REQUESTED MEDICAL ASSISTANCE. HOWEVER, UPON AMBULANCE #10 ARRIVAL, THE PARAMEDICS REFUSED TO PROVIDE TREATMENT OR TRANSPORT THE OPERATOR. | l Operator Inside Adult (19 to 60) F |
| Bus | 11/5/2015 16:3 | 1 Assault | THERE WERE NO INJURIES OR DAMAGES REPORTED. | |
| | | 0.1 | THE OPERATOR STATED THAT AN UNKNOWN ADULT MALE PASSENGER BECAME IRATE FOR NO APPARENT REASON SPAT ON THE OPERATOR'S RIGHT SIDE OF THE FACE, SHORTLY THEREAFTER THE OFFENDER ALIGHTED AND FLED THE SCENE WITHOUT FURTHER INCIDENT. THE OPERATOR REQUESTED POLICE AND MEDICAL ASSISTANCE. CHICAGO POLICE UNIT STAR (US) BEAT:2524, ALONG WITH AMBULANCE #61 RESPONDED TO THE SCENE. NO ARREST WAS MADE. A REPORT WAS GENERATED WITH AN RD#HY495277. PARAMEDICS TRANSPORTED THE OPERATOR TO COMMUNITY FIRST HOSPITAL FOR TREATMENT. | i Operator Inside Adult (19 to 60) M |
| Bus | 11/9/2015 23:0 | 9 Assault | HOSPITAL FOR TREATMENT. | |
| Bus | 11/16/2015 11:1 | L3 Assault | THE OPERATOR STATED AN UNIDENTIFIED FEMALE PASSENGER SPAT ON THE OPERATOR AS SHE WAS ALIGHTING THE BUS BEACAUSE THE OPERATOR ALLEGEDLY PASSED HER DESIRED STOP. THE OPERATOR REQUESTED CHICAGO FIRE AND CHICAGO POLICE TO FILE A POLICE REPORT. CHICAGO POLICE (STAR TOTAL) AND BEAT 213) RESPONDED AND WROTE A REPORT AS A BATTERY. CHICAGO FIRE #35 TRANSOPORTED THE OPERATOR TO MERCY HOSPITAL FOR TREATMENT. | l Operator Inside Adult (19 to 60) F |
| Bus | 11/24/2015 15: | | THE OPERATOR STATED WHILE MAKING A SERVICE STOP, SEVERAL UNKNOWN YOUTHS THREW SNOWBALLS INSIDE THE BUS, MAKING CONTACT WITH THE OPERATOR'S FACE. THE OFFENDERS FLED THE SCENE. AMBULANCE #68 RESPONDED AND TRANSPORTED THE OPERATOR TO ST. BERNARD HOSPITAL FOR TREATMENT. CHICAGO POLICE ARRIVED ON THE SCENE. HOWEVER, NO REPORT WAS GENERATED AT THIS TIME. THERE WERE NO OTHER INJURIES REPORTED. | l Operator Inside Adult (19 to 60) M |

| Transit Mode | Incident Date & Time | NTD Event Type | Incident Description | Reported Injuries |
|-----------------|-------------------------|-------------------|---|---|
| | | | OPERATOR STATED UNKNOWN INDIVIDUALS SHOT A PELLET GUN AT THE BUS SHATTERING THE LEFT WINDSHIELD. CHICAGO POLICE OFFICER AND BEAT 647) AND CHICAGO FIRE RESPONDED. THE OPERATOR SUSTAINED A LEFT WRIST INJURY AND WAS TRANSPORTED TO JACKSON PARK HOSPITAL BY AMBUALNCE | 1 |
| Bus | 12/13/2015 17:0 | 3 Assault | #22. ALSO, THE FEMALE PASSENGER 7(1)(a), (b) and (c) | I Passenger Adult (19 to 60) F; I Operator Inside Adult (19 to 60) M |
| | | | THE OPERATOR STATED AN UNIDENTIFIED FEMALE YOUTH BOARDED THE BUS AT CENTRAL/ADDISON AND REFUSE TO PAY THE REQUIRED FARE. THE UNKNOWN FEMALE YOUTH TOOK A SEAT TO RIDE TO THEIR INTENDED DESTINATION, HOWEVER; UPON THE YOUTH ALIGHTING THE BUS AT CENTRAL/DIVERSEY, A CUP OF SODA WAS THROWN ON THE OPERATORS FACE MAKING CONTACT WITH HER EYES. THE OPERATOR WAS COMPLAINING OF HER EYES BEING IRRITATED DUE TO THE LIQUID MAKING CONTACT WITH HER EYES THE UNKNOWN YOUTH FLED THE SCENE ON FOOT. CHICAGO FIRE DEPARTMENT, AMBULANCE #63 RESPONDED AND TRANSPORTED MS. COOPER TO | |
| Bus | 12/23/2015 15:4 | 4 Assault | COMMUNITY FIRST HOSPITAL FOR TREATMENT AND OBSERVATION. | l Operator Inside Adult (19 to 60) F |
| | | | THE OPERATOR STATED THAT HE WAS INVOLVED IN A VERBAL ALTERCATION WITH AN UNKNOWN MALE ABOARD THE BUS WHEN THE INDIVIDUAL USED HIS FIST TO STRIKE THE OPERATOR ON THE LEFT SIDE OF HIS FACE AND FLED THE SCENE. CHICAGO POLICE OFFICER WRENCH (STAR#7(1)(b); BEAT#133HR) ARRIVED AND COMPLETED A REPORT OF THE INCIDENT. AMBULANCE #41 RESPONDED AND TRANSPORTED THE OPERATOR TO | |
| Bus | 12/24/2015 3:0 | 3 Assault | MERCY HOSPITAL FOR OBSERVATION/TREATMENT. | I Operator Inside Adult (19 to 60) M |
| Rail | 1/3/2016 0:0 | 0 Assault | A CTA employee was assaulted in the station by her boyfriend. She was transported to Mercy Hospital for neck pain: | I Operator Inside Adult (19 to 60) F |
| Rail | 3/11/2016 5:4 | A Accoult | CTA EMPLOYEE WAS STRUCK IN THE HEAD BY AN UNKNOWN MALE WITH A CLOSED FIST. CTA MALE EMPLOYEE REQUESTED MEDICAL ATTENTION AND WAS TRANSPORTED TO | l Operator Inside Adult (19 to 60) M |
| Rail | 3/11/2016 3.4 | | WHILE BUS OPERATOR WAS DRIVING BUS SOUTHBOUND AT LAFAYETTE/ 94TH AN UNKNOWN OBJECT PIERCED THROUGH THE DRIVERS'S SIDE WINDSHIELD AND STRUCK HIS RIGHT ARM. CHICAGO POLICE CONFIRMED THE OPERATOR WAS STRUCK BY A BULLET. THE OPERATOR WAS TRANPORTED TO LITTLE COMPANY OF MARY FOR MEDICAL TREATMENT. | I Operator Inside Adult (19 to 60) M |
| I di | 3/12/2010 19.4 | O MOSBUIL | NILDIONE INDIVIDUE: | · photonal manales to as as and |

| Transit | Incident Date & | NTD Event | | |
|---------|-----------------|-----------|--|--------------------------------------|
| Mode | Time | Туре | Incident Description | Reported Injuries |
| | | | CUSTOMER SERVICE ASSISTANT STATED WHILE PERFORMING HER DUTIES AN | |
| | | | UNKNOWN MALE PUSHED HER IN THE FACE/HEAD. THE EMPLOYEE WAS TRANSPORTED | |
| Rail | 5/30/2016 13:0: | 1 Assault | TO THE HOSPITAL COMPLAINING OF PAIN IN HER NECK. | l Operator Inside Adult (19 to 60) F |
| | | | | |
| | | | UNKNOWN MALE STRUCK CUSTOMER ASSISTANCE IN THE FACE, CUSTOMER ASSIANT | |
| Raii | 6/8/2016 1:1 | 5 Assault | REQUESTED MEDICAL ATTENTION AND WAS TRANSPORTED FOR PAIN TO HER FACE. | I Operator Inside Adult (19 to 60) F |
| | | | A CTA operator was struck by an object thrown by two youths. The operator was | |
| Bus | 1/27/2016 0:0 | 0 Assault | transported to West Suburban hospital with blurred vision. | I Operator Inside Adult (19 to 60) F |
| | | | | |
| | | | A CTA operator was assaulted on the bus by a passenger disputing payment of fare. The | |
| | | | offender reached around the operator shield to punch the operator. The operator was | |
| Bus | 2/23/2016 3:0 | 3 Assault | transported to St Bernard Hospital because of dizziness, headache and pain in her eye. | I Operator Inside Adult (19 to 60) F |
| | | | | |
| | | | UNKNOWN FEMALE BECAME UPSET WITH THE BUS OPERATOR AND SPAT ON THE BUS | |
| | | | OPERATOR FACE, THE BUS OPERATOR REQUESTED MEDICAL ATTENTION AND WAS | |
| Bus | 2/25/2016 2:5 | 3 Assault | TRANSPORTED TO THE HOSPITAL FOR MEDICAL ATTENTION. | I Operator Inside Adult (19 to 60) M |
| | | | THE OPERATOR WAS PUNCHED ON THE RIGHT SIDE OF THE FACE BY AN UNKNOWN | |
| | | | FEMALE PASSENGER. THE BUS OPERATOR WAS TRANSPORTED TO THE HOSPITAL FOR | |
| Bus | 2/26/2016 11:2 | 9 Assault | MEDICAL ATTENTION. | I Operator Inside Adult (19 to 60) F |
| | | | | |
| | | | THE OPERATOR STATED AN UNKNOWN MALE INDIVIDUAL BOARDED THE BUS AND | |
| | | | STRUCK THE OPERATOR IN THE HEAD AND MOUTH. CHICAGO POLICE AND CHICAGO | |
| | | | FIRE WAS NOTIFIED. CHICAGO POLICE OFFICER ARRIVED ON THE SCENE AND ARRESTED |) |
| | | | THE MALE INDIVIDUAL. AMBULANCE #1 ARRIVED ON THE SCENE AND TRANSPORTED | |
| Bus | 3/5/2016 14:2 | 3 Assault | THE OPERATOR TO SAINT BERNARD HOSPITAL CONSCIOUS AND BREATHING | I Operator inside Adult (19 to 60) M |
| • | | | BUS OPERATOR WAS STRUCK BY FIST IN THE RIGHT SIDE OF THE HEAD BY AN | |
| | | | UNKNOWN MALE PASSENGER. BUS OPERATOR WAS TRANSPORATED TO ST. BERNARD | |
| Bus | 3/18/2016 6:4 | 3 Assault | HOSPITAL | I Operator Inside Adult (19 to 60) M |
| **** | | W W | BUS OPERATOR STTAED SHE WAS PUNCHED IN THE RIGHT LEG BY AN UNKNOWN | |
| | | | FEMALE, BUS OPERATOR REQUESTED MEDICAL ATTENTION AND WAS TRANSPORTED | |
| Bus | 3/27/2016 9:2 | 9 Assault | TO THE HOSPITAL FOR MEDICAL ASSISTANCE. | i Operator Inside Adult (19 to 60) F |
| | | | OPERATOR WAS STRUCJ IN THE FACE BY A WATER BOTTLE BY A PASSENGER. OPERATOR | R |
| | | | SUSTAINED A FACIAL INJURY AND WAS TRANSPORTED TO SAINT MARY OF NAZARETH | |
| Bus | 4/20/2016 16:0 | 5 Assault | HOSPITAL FOR TREATMENT. | I Operator Inside Adult (19 to 60) F |
| | | | | |

| Transit | Incident Date & | NTD Event | | Para animal factorities |
|---------|---|----------------------|---|---------------------------------------|
| Mode | Time | Туре | Incident Description | Reported Injuries |
| | | | AND THE WAS STOUGHT BY A CUSTOMER WITH A CLOSED FIST REMEATH HIS RIGHT FYE | |
| | | | OPERATOR WAS STRUCK BY A CUSTOMER WITH A CLOSED FIST BENEATH HIS RIGHT EYE | I Operator Inside Adult (19 to 60) M |
| Bus | 5/17/2016 5:17 | ⁷ Assault | AND WAS TRANSPORTED TO THE HOSPITAL FOR MEDICAL ATTENTION. | Toperator made Addit (25 to 60) in |
| | | | UNKNOWN MALE PASSENGER SPAT ON THE OPERATOR. OPERATOR REQUESTED | 1 Operator Inside Adult (19 to 60) M |
| Bus | 6/20/2016 19:29 | Assault | MEDICAL ATTENTION AND WAS TRANSPORTED TO THE HOSPITAL. | Toperator made radic (23 to 50) (1) |
| | | | The passanger in response spat | |
| | | | The operator attempted to wake a sleeping passenger. The passenger in response spat | l Operator Inside Adult (19 to 60) M |
| Bus | 6/29/2016 7:17 | 7 Assault | on the operator The operator was transported to resurrection hospital. | Toperator maide Addit (15 to 00) W |
| | | | The operator stated an irate male offender spit in her face. The operator was | I Operator Inside Adult (19 to 60) M |
| Bus | 8/13/2016 10:53 | 2 Assault | transported to Swedish Covenant Hospital. | Toperator hiside Addit (13 to 30) W |
| | | | The bus operator was spat on in the face by a male customer and was transported to | 1 Consister Inside Adult (10 to 60) M |
| Bus | 8/24/2016 16:4 | 3 Assault | the hospital for medical treatment. | 1 Operator Inside Adult (19 to 60) M |
| | | | BUS OPERATOR WAS SHOT IN THE RIGHT ARM BY A PAINTBALL GUN, OPERATOR WAS | 1 0 1 - side Adult (10 to 60) M |
| Bus | 9/4/2016 21:13 | 8 Assault | TRANSPORTED TO THE HOSPITAL FOR MEDICAL TREATMENT. | I Operator Inside Adult (19 to 60) M |
| | | | THE BUS OPERATOR WAS ATTACKED BY A MALE PASSENGER AND WAS TRANSPORTED | 1. C t t t t t t t t |
| Bus | 9/5/2016 18:2 | 0 Assault | TO THE HOSPITAL FOR MEDICEL TREATMENT. | l Operator Inside Adult (19 to 60) F |
| | | | TO THE OPEN TOR LEFT | |
| | | | UNKNOWN CUSTOMER SHATTERED GLASS CAUSING INJURIES TO THE OPERATOR LEFT | LO |
| Bus | 9/17/2016 15:2 | 8 Assault | EYE. THE OPERATOR WAS TRANSPORTED TO THE HOSPITAL FOR MEDICAL ATTENTION | I Operator Inside Adult (19 to 60) M |
| | | | | |
| | | | UNKNOWN PASSENGER SPRAYED MACE ABOARD THE BUS, THE BUS OPERATOR | |
| Bus | 9/29/2016 10:0 | 4 Assault | REQUESTED MEDICAL ATTENTION AND WAS TRANSPORTED THE HOSPITAL. | I Operator Inside Adult (19 to 60) M |
| | | | GUN SHOTS WERE FIRED AT THE BUS ONE BULLETT HIT A PASSENGER ON THE BUS, THE | |
| | | | MALE PASSENGER WAS TRANSPORTED TO THE HOSPITAL FOR MEDICAL ATTENTION. | |
| | | | THE OPERATOR WAS TRANSPORTED TO THE HOSPITAL FOR COMPLAINTS OF HAND | I Passenger Adult (19 to 60) M; I |
| Bus | 10/7/2016 12:4 | 2 Assault | SWELLING. | Operator Inside Adult (19 to 60) M |
| **** | | | THE BUS OPERATOR WAS PHYSICALLY ATTACKED ON THE BUS AND TRANSPORTED TO | |
| Bus | 10/12/2016 13:0 | 5 Assault | THE HOSPITAL FOR MEDICAL ASSISTANCE. | 1 Operator Inside Adult (19 to 60) F |
| | · · · · · · · · · · · · · · · · · · · | | BUS OPERATOR WAS STRUCK IN THE CHEST BY A PASSENGER AND WAS TRANSPORTED | |
| Bus | 10/20/2016 19:1 | 3 Assault | TO THE HOSPITAL FOR MEDICAL ATTENTION. | I Operator Inside Adult (19 to 60) M |
| | | | BUS OPERATOR WAS SPAT ON AND REQUESTED TO BE TRANSPORTED TOT THE | |
| Bus | 10/24/2016 20:4 | 3 Assault | HOSPITAL FOR MEDICAL ATTENTION. | I Operator Inside Adult (19 to 60) M |
| | *************************************** | | THE OPERATOR SUSTAINED A SCRATCH TO THE RIGHT EYE AFTER BEING SMACKED | |
| Bus | 10/27/2016 0:4 | 2 Assault | FROM AN UNKNOWN FEMALE PASSENGER. | l Operator Inside Adult (19 to 60) M |
| • | | | | |

| Transit | Incident Date & | NTD Ever | nț: | |
|---------------------------------------|--------------------------|------------|---|--------------------------------------|
| Mode | Time | Type | Incident Description | Reported Injuries |
| | | | BUS OPERATOR WAS RIDING ANOTHER BUS AND WAS SPAT ON BY AN UNKNOWN | |
| | | | PASSENGER. OPERATOR REQUESTED TO BE TRANSPORTED TO THE HOSPITAL FOR | |
| Bus | 10/29/2016 14:38 Assault | | MEDICAL TREATMENT. | l Operator Inside Adult (19 to 60) M |
| | | | THE BUS OPERATOR WAS PUNCHED IN THE ACE BY THREE MALES AND SUFFERED | |
| | | | INJURIES TO THIS LEFT EYE. THE OPERATOR WAS TRANSPORTED TO THE HOSPITAL FOR | |
| Bus | 11/15/2016 14:0 | 06 Assault | MEDICAL TREATMENT. | l Operator Inside Adult (19 to 60) M |
| · · · · · · · · · · · · · · · · · · · | | | CUSTOMER ASSISTANCE REQUESTED MEDICAL ATTENTION AND WAS TRANSPORTED TO |) |
| | | | THE HOSPITAL AFTER SUFFERING AN ANXIETY ATTACKED AFTER BEING THREATEN BY | |
| Rail | 1/10/2017 22:3 | 39 Assault | AN UNKNOWN CUSTOMER. | l Operator Inside Adult (19 to 60) F |