

SUDLER PROPERTY MANAGEMENT



Come Home To Excellence

John Hancock Center
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February 22, 2016

Ms. Ann Pistone
ABC7 News
190 N. State St.
Chicago, IL 60601

Dear Ms. Pistone:

I understand that ABC7 News is conducting a follow-up story related to the fire that occurred at the John Hancock Center on November 21, 2015. I truly appreciate the opportunity you have afforded us to respond to your questions.

The building systems and events of the fire incident were explained in my detailed report to the 175 E. Delaware Place Homeowner's Association Board of Directors. The written report was subsequently made available to every owner of the condominium association. You have shared with me that you obtained a copy of my report prior to contacting me. Noted in my report is the fact that the audible alarm at the doorman's station worked and it is monitored by the 24-hour door staff. At the time of the fire there were 2 doormen on duty, one out in front of the building and one at the door station (desk). Intentionally, there are redundant systems so that the doorman can see and hear what is going on from the floor and from behind his desk. Both of these monitors and the audio were operational and in working order.

I appreciate the inquiry about staff at the property, however we are not at liberty to discuss personnel matters.

I am unable to answer your questions related to doors having not been a party to your site visit. The Association complies with City code and is in compliance with the Department of Building's Life Safety Evaluation and Ordinance, which includes residential doors having working self-closure devices so they close and latch.

Sudler Property Management has an outstanding track record and no one has suggested that we be charged, fined or sued in relation to the events of November 21.

Thank you again for your inquiry. The safety and wellbeing of the residents and facilities in our managed properties is of the utmost importance to us. We are thankful that no one was seriously injured on November 21st and are diligently and expeditiously working with the owners who sustained property damage during the fire so that they may return to their homes as quickly as possible.

Sincerely,

A handwritten signature in black ink, appearing to read "Dean Lerner", with a long horizontal line extending to the right.

Dean Lerner, PCAM, CPM
Executive Vice President