

July 11, 2013

Dear Harris County Employee,

In 2008, Harris County revised its information security procedures to minimize the use of social security numbers in its employee database. Recently, two incidents were identified in which electronic files created before that time containing the names, social security numbers, birth dates and hiring dates of Harris County employees were disclosed without legal authorization. While the matter is being investigated, we are providing this notice to you to suggest measures you can take to protect yourself against financial harm or identity theft which could result from this disclosure.

## NOTE: THIS DOES NOT IMPACT ANY EMPLOYEES HIRED AFTER June 14, 2007

Below is a check list of precautions you may wish to take to protect yourself.

- 1. <u>Review</u> your bank, credit card and debit card account statements over the next twelve to twenty-four months and immediately report any suspicious activity to your bank or credit union.
- 2. Monitor your credit reports with the major credit reporting agencies.

Equifax	Experian	TransUnion
1-800-685-1111	1-888-397-3742	1-800-916-8800
P.O. Box 740241	P.O. Box 2104	P.O. Box 2000
Atlanta, GA 30374-0241	Allen, TX 75013	Chester, PA 19022
www.equifax.com	www.experian.com	www.transunion.com

The Federal Fair Credit Reporting Act entitles you to a free copy of your credit report from those agencies every twelve months. The agencies maintain a central site where you may request your free credit report online, by phone or through the mail:

Online: https://www.annualcreditreport.com Telephone: 1-877-322-8228

Mail: Annual Credit Report Request Service

P.O. Box 105281

Atlanta, GA 30348-5281

(Please complete the attached Credit Report Request Form to expedite handling)

Free credit reports requested online are viewable immediately upon authentication of identity.

Free credit reports requested by phone or mail will be processed within 15 days of receiving your request.

- 3. <u>Call</u> the credit reporting agency at the telephone number on the report if you find:
  - · Accounts you did not open.
  - Inquiries from creditors that you did not initiate.
  - Inaccurate personal information, such as home address and Social Security number.
- 4. Report any suspicious activity on your credit reports or other account statements to the Harris County Sheriff's Office by sending an email **from your county email** to <a href="mailto:Sheriff.Garcia@hctx.net">Sheriff.Garcia@hctx.net</a>. Please include in the subject line "ID Theft". An investigator with the HCSO's Burglary and Theft Unit will contact you via phone to obtain additional information.
- 5. <u>Consider placing a fraud alert</u> or a <u>security freeze</u> on your credit files if you find suspicious activity on your credit reports or other account statements, so creditors will contact you before opening new accounts, or credit reporting agencies will not release information about your credit without your express authorization. Call any one of the three credit reporting agencies at the number below to place a <u>fraud alert</u> with all of the agencies.

To learn how to place a security freeze on your credit report, visit these credit bureau websites:

Equifax: <a href="https://www.freeze.equifax.com/Freeze/jsp/SFF">https://www.freeze.equifax.com/Freeze/jsp/SFF</a> PersonalIDInfo.jsp

Experian: <a href="http://www.experian.com/consumer/security\_freeze.html">http://www.experian.com/consumer/security\_freeze.html</a>

TransUnion: <a href="http://www.transunion.com/corporate/personal/fraudIdentityTheft/fraudPrevention/securityFreeze.page">http://www.transunion.com/corporate/personal/fraudIdentityTheft/fraudPrevention/securityFreeze.page</a>

- 6. Consider signing up for free online credit monitoring of data submitted to TransUnion at: <a href="https:///www.creditkarma.com/credit-monitoring">https:///www.creditkarma.com/credit-monitoring</a>. Free online credit monitoring of data submitted to Experian at: <a href="http://www.creditsesame.com">http://www.creditsesame.com</a>
- 7. <u>Continue to check</u> your credit report for the next two years, even if you do not find suspicious activity on your credit report or your other account statements. Helpful information about fighting identity theft and obtaining a free copy of your credit report is available on the Texas Attorney General's website at: <a href="http://www.texasfightsidtheft.gov">http://www.texasfightsidtheft.gov</a>. Another helpful source is the Federal Trade Commission website: <a href="http://www.ftc.gov/bcp/edu/microsites/idtheft">http://www.ftc.gov/bcp/edu/microsites/idtheft</a>.

Additional information regarding this matter will be provided by Harris County as necessary. A phone number will be set up beginning tomorrow 713-274-9944 for any additional questions.

Sincerely yours,

David Kester Director, HRRM

Attachment: Annual Credit Report Request Form







## **Annual Credit Report Request Form**

You have the right to get a free copy of your credit file disclosure, commonly called a credit report, once every 12 months, from each of the nationwide consumer credit reporting companies, Equifax, Experian and TransUnion.

For instant access to your free credit report, visit www.annualcreditreport.com.

For more information on obtaining your free credit report, visit www.annualcreditreport.com or call 877-322-8228.

Use this form if you prefer to write to request your credit report from any, or all, of the nationwide consumer credit reporting companies. The following information is required to process your request. Omission of any information may delay your request.

Once complete, fold (do not staple or tape), place into a #10 envelope, affix required postage and mail to:
Annual Credit Report Request Service P.O. Box 105281 Atlanta, GA 30348-5281.

Please use a Black or Blue Pen and write your responses in PRINTED CAPITAL LETTERS without touching the sides of the boxes like the examples listed below:		
ABCDEFGHIJKLMNOPQRSTUVWXYZ 0123456789		
Social Security Number: Date of Birth:		
Bate of Birth.		
Month Day Year		
Fold Here Fold Here		
First Name M.I.		
Last Name  JR, SR, III, etc.		
Current Mailing Address:		
Current Maining Address.		
House Number Street Name		
Apartment Number / Private Mailbox For Puerto Rico Only: Print Urbanization Name		
To runto his only. This organization hamb		
City State ZipCode		
Previous Mailing Address (complete only if at current mailing address for less than two years):		
House Number Street Name		
Fold Here Fold Here		
Apartment Number / Private Mailbox For Puerto Rico Only: Print Urbanization Name		
City State ZipCode		
I want a credit report from (shade		
Shade Circle Like This → ● each that you would like to Shade here if, for security		
receive):		
Not Like This →		
TransUnion		
If additional information is needed to process your request, the consumer credit		

If additional information is needed to process your request, the consumer credi reporting company will contact you by mail.