

Here are some of the measures we currently take to minimize inappropriate use, several of which specifically address the protection of minors:

1. We ban all illegal activity in our Terms of Use
2. We place prominent notices on our posting forms warning against illegal activity
3. We perform telephone verification on user accounts as a requirement for posting in "erotic services"
4. We block ads containing language that in our experience has a high likelihood of violating our Terms of Use
5. We remove inappropriate ads that come to our attention
6. We block persons violating our Terms of Use from posting
7. We provide a community moderation system whereby our users flag inappropriate ads for removal
8. We place prominent notices asking users to flag inappropriate ads
9. We label adult content using the PICS rating system, which supports most content control software programs
10. We prohibit the use of all adult-oriented categories by persons under the age of 18
11. We participate in the National Center for Missing and Exploited Children (NCMEC) Cybertipline program
12. We collaborate on user awareness campaigns regarding human trafficking and child exploitation
13. We place notices encouraging users to report any suspected abuse of minors
14. We maintain a resource page to assist users in reporting suspected abuse of minors
15. We maintain information pages regarding personal safety on craigslist
16. We adapt our web site to aid the work of agencies working on human trafficking and exploitation issues
17. We respond promptly to inquiries and requests for assistance from law enforcement officers

For more about our "erotic services" category, and what craigslist is doing to combat illegal activity, check here:

<http://www.craigslist.org/about/erotic.services.html>